# Total Eclipse Chemical Management System

## Reference Manual Total Eclipse

Online and downloadable Product Manuals and Quick Start Guides are available at www.HydroSystemsCo.com Please check online for the latest version of this Reference Manual.

**WARNING:**
The Total Eclipse Chemical Management System is intended to be installed by experienced installers, in accordance with all applicable electrical and plumbing codes.

**NOTE:** Always use proper lockout tagout procedures when servicing the dispenser.

## Preface

This manual has been written and illustrated to present the basic installation, operation and servicing instructions of the Total Eclipse Chemical Management System. Guidelines will be suggested in reference to the preferred method of installation, however, the variety of equipment and the surrounding environment will dictate the actual installation of the Total Eclipse.


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# TOTAL ECLIPSE System Overview

The TOTAL ECLIPSE Chemical Management System uses technological advances to create an innovative system that adapts to the electronic and language needs of global clients. The easy-to-read, seven-line screen displays plain-text formula names, customized by language and customer. Formulas and controller setups can be programmed at the controller or with Formula Editor computer software and uploaded via a USB flash drive (16 GB or smaller) to each controller. Reports on product usage, costs per formula, system settings, and diagnostics are easily downloaded to the USB flash drive and viewed or imported into various financial software.

The TOTAL ECLIPSE Controller is an integral part of the TOTAL ECLIPSE Chemical Management System, which also includes these components:

- Machine Interface – Accepts washer signals and converts them to safe, low-voltage inputs.
- Pump Module – Provides product transfer to the wash machine. The TOTAL ECLIPSE Controller is compatible with any Hydro modular pumpstand.
- Flush Manifold (optional) – Available for water flush chemical transfer applications.

Designed for maximum versatility in OPL or large laundry wash machines, selectable operating logic allows operation with trigger signals from fully-programmable washers or with manually triggered signals (or cycle time extenders) from non-programmable, fixed-time washers.

## Formula Editor

The optional Formula Editor reduces installation time and cost by allowing an off-site technician to create a set of efficient and cost-effective settings and formulas on a personal computer.
An installer can load these Setup Files (via a USB flash drive) to multiple TOTAL ECLIPSE installations. With the Formula Editor, up to 20 industry-specific formulas can be quickly created and managed as part of a cohesive chemical program.

Take a Setup File (Formulas and Settings that were either created with Formula Editor software on a computer or read from another Total Eclipse controller) and write the Setup File to a Controller via a USB flash drive.

Read reports from the Controller and view them on a computer.

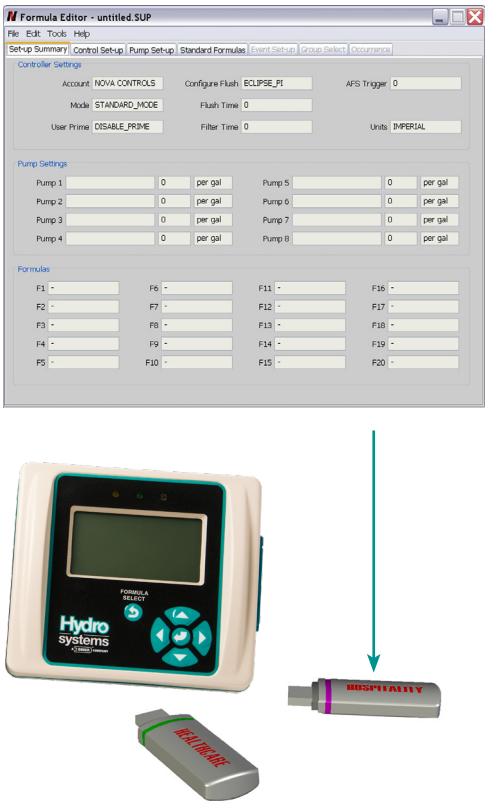


Figure 1: Formula Editor, Set-Up File Summary Tab, Saved to USB Flash Drive

## Total Eclipse Features

| | |
|---|---|
| Maximum Formula Power | Up to 20 different formulas let you tailor your chemical requirements to each wash classification. Program the controller via the keypad or upload formulas and settings from a USB flash drive that has been programmed on a personal computer using our Formula Editor software. |
| Eight Pump Capability | Up to eight pumps, each with three product amounts (A, B, and C) and a delay, may be connected.<br>The maximum product amount is 99.99 oz. (2999 ml.). |
| Compatibility | Use with components from earlier Hydro laundry systems or adapt to future updates by adding modular components and loading updated software at the customer's site. |
| Easiest Operation | User-friendly, large screen display offers seven lines of text and customized formula and pump names. Setting, formula, and production information are retained even when controller is powered off. Two pre-installed languages are standard (English plus another, based upon area of sales). Language choices may include Spanish, French, Portuguese, German, and Swedish. All operating and programming menus are in the installer-selected language. |
| Pump and Formula Names | Add names to the pre-numbered pumps and formulas for operator's ease of formula selection. Formula and pump names can differ from the controller's primary menu language, offering the ability to tailor menu names to the operator's language. |
| Data Reporting | Reports include Productivity Report (total logged load counts, weights and chemical costs by formula); Formula Report (formula setups with pump amounts and delays); Settings Report (controller settings, except formulas), and Diagnostic Report (amounts pumped, number of User Primes). |
| Auto Formula Select (AFS) | When used with a fully-programmable, microprocessor-controlled washer, the washer uses a timed signal to automatically select the chemical formula. |
| Two Calibration Methods | Calibrate pumps by time or volume to accommodate different sizes of pumps and installation configurations. |
| Flush Interlock | Optional flush manifold (with flow switch) shuts off pumps if water flow falls below 0.65 gallons per minute (GPM). |
| Security | Formula programming and data reporting are password-protected. A real-time clock is set with a date and time stamp upon startup. |

## Total Eclipse Operation Overview

The Machine Interface (MI) receives supply signals from the laundry machine at pre-determined times in the wash formula. The MI sends these signals to the Controller. The controller functions are governed by the Operation Mode selected, the features enabled, and the formula rules. In most modes, the laundry operator can change the formula or load size, according to the load type. The controller activates the dispenser (Pumpstand) to inject specific product(s). (Typically, there should be at least three "supply signals" from the laundry machine for complete automatic control of each product.) The MI, which is installed outside the laundry machine control wiring area, automatically adjusts for supply signal voltages ranging from 24-240VAC or 22-24VDC. The Pumpstand operates on 115VAC / 60 Hz, 220VAC / 60Hz, or 230VAC / 50 Hz. It also supplies low voltage power to the Controller and provides an interface for the Optional Flush Manifold.

The Optional Flush Manifold provides an alternative means of chemical transfer to the laundry machine. In flush configuration, the TOTAL ECLIPSE system is a complete, integrated water flush chemical dispensing system.

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## System Diagram

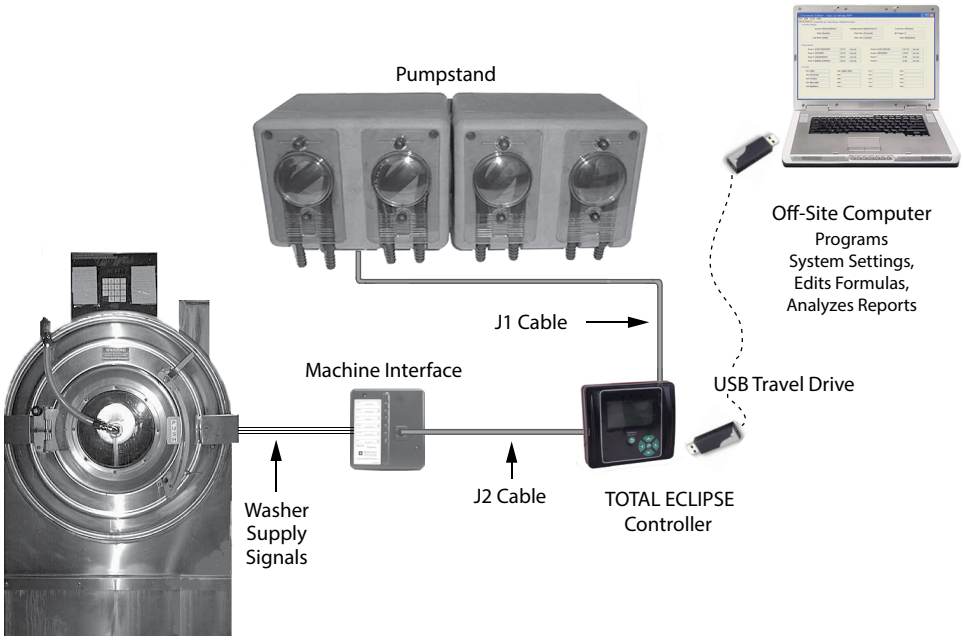


Figure 2 TOTAL ECLIPSE Chemical Management System (pumpstand my vary)

## Modes of Operation

Each operating mode has a different combination of rules for creating and editing settings. These rules affect subsequent dispensing. When selecting a Mode of Operation, consider both the type and capabilities of the laundry machine and the variety of linen to be washed. Use the following table to compare modes. Read the following section for a detailed explanation of each Operating Mode and the accompanying feature.

Table 1 Operating Modes Overview

| Operating Mode | Uses | Count Pump | Cycle Time | AFS [1] | 8-Pump | Non-Flush, Simultaneous Pump |
|---|---|---|---|---|---|---|
| Standard | Yes | Yes, selectable | Yes | Yes | Yes [2] | Up to 6 pumps |
| Relay | No [3] | Pump 1 - Fixed | No | No | No | Up to 6 pumps |
| Event [4] | Yes | No | No | No | Yes | Up to 3 pumps |
| Group | Yes | Yes, selectable | Yes = Group Interlock Time | No | Yes | Up to 6 pumps, if two Groups simultaneously triggered |
| Occurrence [5] | Yes | Yes, selectable | Yes | No | Yes | Up to 3 pumps |

1 AFS is intended for use with fully-programmable, microprocessor-controller laundry machines.

2 8-Pump control is allowed, but pumps 3 and 7 are linked to each other, as are pumps 5 and 8 linked to each other.

3 Default Load Weight is used in Summary Report calculations; Pump Amounts and Delays are ignored.

4 Event Mod is designed to work with fixed-cycle washers.

5 Occurrence Mode is best suited for laundry machines in which trigger signals do not have specific functions.

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## Standard Mode (default)

The Preferred for most North American installations, Standard Mode allows the operator to quickly select a formula from a list of formulas. A formula can include up to 8 pumps, each with three possible programmable amounts (A, B, and/or C amount). Each washer trigger signal notifies the corresponding pump to dispense the set amount(s) of product for that pump (i.e., Trigger 1 starts pump 1, trigger 2 starts pump 2, etc.). All pump amounts and delays are based on the currently selected formula. Non-flush systems can start up to six (6) pumps simultaneously.
Standard Mode is the only mode that features Auto-Formula Select via the AFS Trigger. When using an 8-pump pump interface ( P.I.), this mode links pumps 3 and 7 to each other and links pumps 5 and 8 to each other. *(See Also: "Formula Rules" on page 7 for dispensing rules and exceptions.)*

## Relay Mode

The Relay Mode is designed for use with programmable laundry machines and allows the washer's trigger signals to directly control the amount of chemicals pumped. Pumps run for the duration of the trigger signal, after being qualified by the Signal Filter Time. Trigger 1 runs pump 1, trigger 2 runs pump 2, etc. Relay Mode does not use the formula settings, other than Default (or actual) Load Weight, for reports. It does not use Cycle Time.
If Flush is enabled in Relay Mode, any pumps attempting to run simultaneously will automatically be run in a queue with a 2 second pre-flush between each pump run and the post-flush after all queued pumps have run.

**To use Relay Mode:**

Go to Installer Menu > Initial System Setup > Operation Mode and select **Relay Mode**.
Go to Installer Menu > Installer Service > Service Pumps > **Pump Calibration** to calibrate pumps.
Go to Installer Menu > Program Formulas > F01 > Set Default Weight and set a **Load Size** for F01 (Formula 1).

No other programming is needed.

## Event Mode

The Event Mode option allows automatic operation of washers that offer no supply trigger connections, such as fixed-cycle washers. Product dispensing is paced by machine events, rather than fixed-time as in Standard Mode.
Four trigger signals are used. The typical connections are:

| | |
|---|---|
| **Trigger 1** | Power **ON** signal, Washer Door Switch (Wash Cycle Indication) |
| **Triggers 2 and/or 3** | Hot, Cold Fill (Triggers Pumps) |
| **Trigger 4** | Drain (Concludes an Event and allows another Event to occur) |
| **Triggers 5 and 6** | Not used in this mode. |

Trigger 1 ON indicates the beginning of a wash cycle, and Trigger 1 OFF indicates the end of a wash cycle. Trigger 1 might be connected to the washer's Power ON signal or to a washer door switch. An Event occurs when a trigger signal is detected on Triggers 2 or 3. A subsequent "ON" and "OFF" of Trigger 4 allows the next Event to occur. If Trigger 1 is OFF, any pumps waiting in the queue are ignored and the cycle is reset.

### NOTE: Event Mode Rules

Up to 16 Events can be programmed, and up to 3 pumps (with A, B, and/or C amounts) may be added to an Event. A pump can only be used once per Event, but the same pump can be used in multiple Events. If a pump is used in more than one Event, the A amount dispenses in the first Event in which the pump is used, the B amount dispenses in the second Event in which the pump is used, and the C amount dispenses in the third (and all subsequent Events) in which that pump is used. If there is no C amount, there will be a maximum of two (2) pump runs per wash cycle for that pump. No Count Pump is used in Event Mode, nor is Cycle Time used. Non-flush systems can start up to three pumps simultaneously.

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## Group Mode

In the Group Mode option, the six trigger signals are placed into four, pre-defined groups (see the following table). Between 0- 3 pumps may be assigned to each group. A pump may be used in more than one group. The trigger signals determine which group of pumps dispense their programmed formula amounts, and in which order. All pumped amounts and delays are based upon the currently selected formula.

Table 2 Group Modes

| Groups | Trigger Signal Input(s) |
|---|---|
| Group 1 | 1 and/or 2 |
| Group 2 | 3 and/or 4 |
| Group 3 | 5 |
| Group 4 | 6 |

### NOTE: Group Interlock

If a pump group is set to run more than once per wash cycle, Group Interlock must be OFF and all pumps within the group must fully run to allow repeat activation of the group when it receives the trigger signal. When Group Interlock is ON: A pump group can only run once per wash cycle (regardless of the number of triggers received) and there is a 5-minute lockout period after the count pump runs. During lockout, trigger signals are ignored. When Group Interlock is ON, the wash cycle ends either five (5) minutes after the count pump has run or when the programmed Cycle Time is reached, whichever occurs first.

When Group Interlock is OFF: A pump group can run more than once per load. When Group Interlock is OFF, the cycle ends immediately after the count pump has run or when the programmed Cycle Time is reached, whichever occurs first.

Non-Flush systems can run up to 6 pumps simultaneously if two groups are triggered simultaneously and each group has 3 pumps assigned.

## Occurrence Mode

Occurrence Mode is best suited for washers in which trigger signals do not have a specific function. Any qualified trigger (1–6) will start an Occurrence. Each new qualified signal, on any trigger, signifies a new Occurrence within the current wash cycle; triggers occurring with two seconds of each other are considered one Occurrence. The first trigger starts Occurrence 1, the second trigger starts Occurrence 2, and so forth.

Up to 16 occurrences can be programmed, with up to 3 pumps dispensing per occurrence. All pumped amounts and delays are based upon the currently selected formula. If there is no pump assigned to an occurrence, nothing is pumped and the occurrence acts as a “space holder.”

Occurrence Mode differs from Event Mode in the following ways:

1. The wash cycle begins when the first pump runs.
2. A qualified signal from any trigger signal initiates an Occurrence.
3. There is no specific wash cycle indication. A wash cycle ends after the Count Pump runs, or when the programmed Cycle Time is reached, whichever occurs first.

### Important:

The last pump to run in Ocurrence Mode should always be the Count Pump.

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## Features and Options

The following features and options, which may be set during the Initial System Setup, affect the pump dispensing sequence in conjunction with the chosen mode of operation.

### Auto Formula Select (AFS)

AFS is only available when operating in Standard Mode. AFS allows the installer to choose a trigger signal number that will select and run any programmed formula with a timed signal. The AFS signal does not need to be qualified by a Filter Time when it is selecting a formula. After a formula has begun, the AFS Trigger signal may also be used as a pump trigger, which must then be qualified by the Filter Time before the pump will run. The AFS trigger can not utilize a trigger signal that starts or ends a formula cycle (first pump triggered starts the formula cycle and the count pump ends the formula cycle). The AFS trigger signal must occur before a wash cycle begins or after a wash cycle has ended, not while a formula is running. The washer supply signal must be programmed for a total of 2 seconds multiplied by the desired formula, for example:
**Formula 1 = 2 second signal — Formula 2 = 4 second signal — Formula 3 = 6 second signal.**

When AFS begins, the controller displays "**SELECTING F0[#].**" Every two seconds, the next formula number displays, until the signal time has been reached, at which point the originally selected formula again displays (e.g. if the washer supply signal is set for 20 seconds, **F10 WHITE SHEETS** is selected to run and displays on the Home Screen).

### Count Pump

In all Modes of Operation (except Event Mode), a count pump is used to determine when the wash cycle is completed. The system records a complete wash cycle after all programmed amounts for the count pump are dispensed. In Event Mode, a sequence that begins with Trigger 1 ON and ends with Trigger 1 OFF indicates a complete wash cycle and counts as one load. In Relay Mode, the count pump is fixed as Pump 1. In Standard, Occurrence, and Group Modes, the default count pump is the highest pump for which an amount is programmed. In these three modes, the default count pump may be overridden by the installer, who may select a count pump other than the default. The count pump can correctly register a load only if the following three conditions are met:

- At least one amount is programmed for the count pump.
- The count pump must be the last pump to run.
- The count pump is requested to run for all programmed amounts (Standard, Group, or Occurrence modes). If two or three amounts have been assigned to the count pump, it must be requested to run at least two or three times, respectively.

### Cycle Time (Standard, Group or Occurrence Modes ONLY)

Cycle Time acts as a backup shut off to ensure that the cycle ends and product is not wasted in the event of a formula run error. At the Cycle Time limit, the wash cycle stops, even if the count pump has not yet run. In Group Mode, the setting for Cycle Time is also used as the Group Interlock time.

Cycle Time should be set to at least 5 minutes longer than longest estimated time that any wash cycle will run. Cycle Time can be set to 00 (OFF), or between 30 – 99 minutes. The default is 90 minutes. For loads (such as a soak load) that typically last longer than 99 minutes, it is recommended that the Cycle Time be set to OFF.

**NOTE:** If Cycle Time is set to OFF, the count pump must run in order to end the wash cycle.

### Flush Operation (for a Flush-compatible P.I. ONLY)

Flush prevents incompatible chemicals from combining. When a flush-compatible Pump Interface (P.I.) is selected during Initial Set-up, flush can be enabled by setting Flush Time to 1 - 99 seconds. If the Flush Time is set to zero (0), flush is disabled, even when using a flush compatible P.I.

***When Flush is enabled:***

Only one pump is allowed to run at a time. If there is a request for multiple pumps to run at the same time, a flush-enabled system causes each pump to run sequentially. (See also "Trigger Spacing and Pump Queue" on page 7.)

- A fixed, 2 second pre-flush occurs before the pump dispenses.
- Flush occurs continuously for the entire time the pump is dispensing.

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## Features and Options (Continued)

### Non-Flush Operation

Allows from three to six pumps to run simultaneously, depending upon the Mode of Operation selected.

### Formula

A formula specifies which pump runs and in what order when a trigger signal is received. In Modes of Operations that use formulas (Standard, Event, Group, and Occurrence), a pump may be set to dispense multiple times, with up to three different amounts (identified as Amounts A, B and C) and a delay. A pump will only dispense when at least one amount (not zero) is set for that pump. A formula may also establish a default load weight, a name that is added to the formula number and, in some Operation Modes, the Count Pump number.

### Formula Rules

If only the A amount is programmed for a pump in a formula, the first request results in Amount A dispensing. Additional requests within the same wash cycle are ignored.

If only A and B amounts are programmed for a pump in a formula, the first request results in the dispensing of Amount A. The second request results in the dispensing of Amount B. Additional requests (after the second request) are ignored.

If all three amounts (A, B, and C) are programmed for a pump in a formula, the first request results in the dispensing of Amount A. The second request results in the dispensing of Amount B and the third request results in the dispensing of Amount C. Subsequent requests (after the third) result in the dispensing of Amount C. The dispensing sequence is reset when the wash cycle ends.

### Trigger Spacing and Pump Queue

Pumps can be triggered to run in several different ways, depending on the Mode of Operation. If a trigger for a pump to run occurs and the pump is already running, the trigger is ignored. In Occurrence, Event, or Group mode, this could result in not running some or all of the pumps called for by a trigger signal.

In a Pump Interface (P.I.) with Flush enabled, different pumps that attempt to run simultaneously are placed in a pump queue and then run in sequence. A pump is added to the queue whenever there is a valid trigger for it, as long as it is not currently running and is not already in the queue. The queue allows for up to 7 pumps (other than the currently running pump), to be “queued up” (waiting to run in sequence).

**NOTE:** It is imperative that the installer allow plenty of time between triggers to ensure that a pump (or group of pumps) will run for each of its triggers.

### Trigger Signal Filter Time

Signal filter time is the amount of time that a trigger must remain continuously ON before being recognized as a qualified trigger and starting a pump. The factory default time is 2 seconds. Longer times (10, 20, 30, 60 or 90 seconds) may be set if washers present problems, i.e., unreliable signals falsely triggering pumps. The Auto Formula Select (AFS) signal does not use a signal filter time.

### 8-Pump Interface

Regardless of the selected Mode of Operation or the Flush setting, pumps 3 and 7 and pumps 5 and 8 cannot run simultaneously on an 8-Pump Interface. They can be requested to run at the same time, but they will run sequentially, based on the Mode of Operation, pump order, or delays set.

In Standard Mode, pumps 3 and 7 are triggered by the same trigger signal, Trigger 3. (Pumps 5 and 8 are also triggered by the same trigger signal, Trigger 5.) If Amounts **A**, **B**, and **C** are programmed for both pumps, on the first instance of Trigger 3, pump 3 Amount A will dispense and then pump 7 Amount **A** will dispense. On the second instance of Trigger 3, pump 3 Amount **B** will dispense and then pump 7 Amount **B**, and so on.

## * and Abbreviations

The following is an alphabetized list of Acronyms and Abbreviations (with definitions) that are found in the TOTAL ECLIPSE controller and/or in this Installation, Programming, and Operation manual.

| Acronym / Abbreviation | Definition |
|---|---|
| AFS | Auto Formula Select |
| CALIB | Calibration |
| E1 | Event Number One |
| F01 | Formula Number One |
| FAT32 | Formatting Needed on USB Flash Drive |
| G1 | Group Number One |
| GAL | Gallon |
| GPM | Gallons per Minute |
| ID | Identifying Number of Software |
| INSTL | Installer (used in INSTL PASSWORD) |
| KG | Kilogram |
| LB | Pounds |
| L | Liters |
| LCD | Display Screen on TOTAL ECLIPSE Controller |
| LNG | Total Eclipse Controller Language File |
| MAX | Maximum |
| MGR | Manager (used in MGR PASSWORD) |
| M.I. | Machine Interface |
| Min | Minutes |
| ML | Millileters |
| O1 | Occurrence Number One |
| OZ | Ounces |
| P.I. | Pump Interface |
| P1 | Pump Number One |
| P1A | Pump Number One, A Amount |
| PROPERTIES | Formula Editor Language File |
| SAE | United States Units of Measurement (OZ., LB. GAL.) |
| SEC | Seconds |
| SUP | Setup File |

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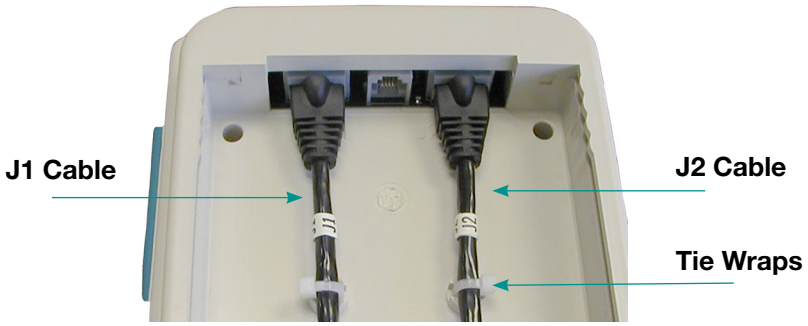
## Machine Interface Installation

1. Route MI signal wires through 1/2 inch knock-out on washer (within the wiring area). Use lock nut on MI 1/2 inch nipple to secure MI to washer.
2. Connect cable marked J2 into Machine Interface. Bundle excess J2 cable outside washer and connect other end to the connector labeled J2 on the rear of the Controller.
3. Connect cable marked J1 from the pump module to the connector labeled J1 on the Controller.
4. For additional cable strain relief, secure J1 and J2 cables to controller tie-down posts with tie wraps.

ECLIPSE Controller (Rear)




MACHINE INTERFACE

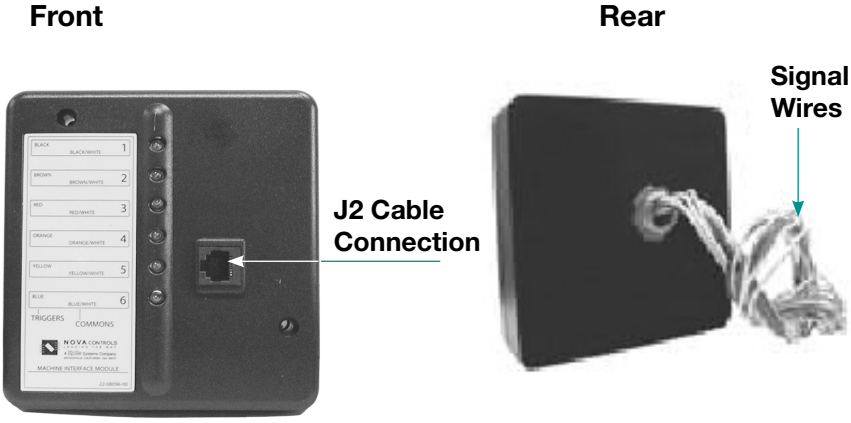



Figure 3 TOTAL ECLIPSE Controller Electrical Installation

**Warning:**
The TOTAL ECLIPSE controller is intended to be installed by a qualified technician only, in accordance with all applicable electrical and plumbing codes.

DISCONNECT POWER to the laundry machine and dispenser during installation and/or any time the dispenser cabinet is opened.

**Warning:**
Keep Machine Interface and communication cable away from high voltage wires and relays. NEVER parallel the cable with high voltage lines.

**NOTE:** This manual describes only the installation and programming of the TOTAL ECLIPSE Controller, which is a portion of the TOTAL ECLIPSE Chemical Management System. Please refer to the reference manual included with your pumpstand or upgrade kit for additional instructions.

Electrical wiring connections for supply triggers are to be done inside the supply junction box. (See A.“Supply Trigger Wiring” on page 10) for connection information.)

**NOTE:** The maximum distance for the J1 cable from the pump module to the controller is 75 feet. Standard lengths available are 15 and 30 feet. A coupler is available to join two cables together for longer distances.

Cable runs longer than 75 feet require the use of break out boxes and hard wiring. Contact Hydro Systems for details.

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## Signal Wire Installation

The Machine Interface will work with any signal voltage between 24 – 240VAC or 22 – 24VDC. With DC signals, polarity must be observed. Common is negative. The signals should be positive voltages.

**CAUTION:**
Always verify all voltage sources with a voltage meter.

### Supply Trigger Wiring

1. Identify the washer supply signals. Check with technical service or with the washer manufacturer if you are not sure of the connections.
2. Identify the Mode of Operation to be used. Use appropriate terminal connectors to connect the signal wires to the Machine Interface wires, based upon the table below.

| Trigger | Supply Signal | Signal Common | Connect by Operating Mode to: Standard (US) Relay (US) | Group (EU, Asia) | Event (US, EU, Asia) | Occurrence (US, EU, Asia) |
|---|---|---|---|---|---|---|
| Signal 1 | Black Wire | White/Black | Pump 1 | Group 1 | Washer " On" Signal | Only 1 or 2 triggers need to be connected becausse any signal, on any trigger, is an occurrence. Connect one trigger to the Drain Valve Signal OR to the Hot & Cold water vlaves, if the drain valve solenoid is not accessible. |
| Signal 2 | Brown Wire | White/Brown | Pump 2 | Group 1 | Washer Hot/Cold Signals | |
| Signal 3 | Red Wire | White/Red | Pump 3 | Group 2 | Washer Hot/Cold Signals | |
| Signal 4 | Orange Wire | White/Orange | Pump 4 | Group 2 | Washer Drain Valve Signal | |
| Signal 5 | Yellow Wire | White/Yellow | Pump 5 | Group 3 | Not used | |
| Signal 6 | Blue Wire | White/Blue | Pump 6 | Group 4 | Not used | |

### Trigger Signal Wiring Notes

- If one or more pump signals are not used, they do not need to be connected.
- If you are triggering more than one pump from a single signal, connect all of the Machine Interface pump signal wires for those pumps to that signal.
- Wire nut unused wires. If washer has a single common, wire nut all commons together.
- Each of the 6 LEDs on the Machine Interface lights up when the corresponding valid signal is received.

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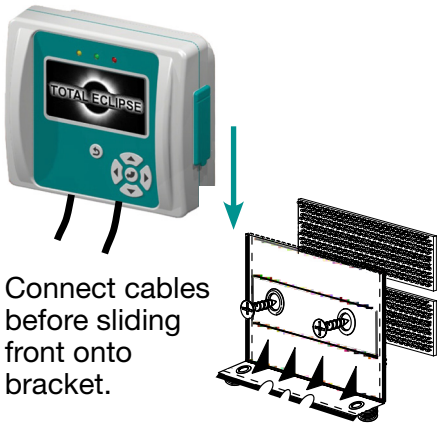
## TOTAL ECLIPSE Controller Mounting

The TOTAL ECLIPSE controller may be mounted either horizontally (such as on top of the washer) or vertically (such as on the front of the washer). Mount the unit using the self-adhesive strips provided. For added security, you may use nuts and allen bolts or other fasteners (provided) as is appropriate to the mounting surface (Figure 4).

1. Position the controller for easy access to the keypad and display screen.
2. Mark a mounting location that is on, or close to, the washer. Surface must be clean and dry.
3. Join the four velcro-style strips firmly together to form two pair.
4. Peel backing from one strip of each pair and place, adhesive-side down, in each recess on the mounting bracket. Press firmly for good adhesion.
5. Peel backing from opposite strips and press mounting bracket onto smooth, clean surface (use alcohol wipe, if needed) at marked location.
6. With cables connected, slide controller front down onto mounting bracket (controller back), guiding cables into slots and pressing down firmly until front and back snap into place.




Connect cables before sliding front onto bracket.

Velcro-style Strips and Mounting Bracket

Optional Wall Board Screws, Masonry Nuts, Allen Bolts

Figure 4 TOTAL ECLIPSE Controller Mechanical Installation

## Set Operating Language, Date & Time on Start-Up

After all electrical, plumbing, and mechanical installation is complete, apply power to the TOTAL ECLIPSE Controller. At the first power up, the **LANGUAGE** menu follows the splash screen to allow menu language selection.

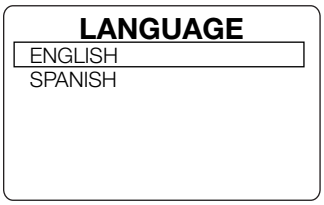
Choose one of the operating menu languages that are pre-installed in each controller (English or Spanish [Americas]; English or German [EU]) or download additional TOTAL ECLIPSE Controller operating menu language files from the Hydro Systems website (www.HydroSystemsCo.com) to a USB flash drive. Installing a language from a USB flash drive to a controller replaces the non-English menu language in the controller (English remains permanently installed).

### STEP 1: Select Operating Language

a. Move the selection box, using the **UP** or **DOWN ARROW KEYS**, until it frames your chosen language. (Optional) To replace the non-English language with a different language, connect a USB flash drive containing the downloaded languages to USB port "A" (the lower USB port on the controller's right side). Available languages appear for selection. (Default N. America Controller)

b. Press the **ENTER KEY** to select the operating language and launch the **DATE & TIME** menu.

#### Select Language




Default N. America Controller

*USB Flash Drive with Additional Languages Connected*

#### Change Language After First Power Up

a. Shut off power to TOTAL ECLIPSE by unplugging J1 cable or shutting off pumpstand power switch. Settings and data are retained.

b. Connect a USB flash drive and restore power. The **LANGUAGE** menu appears. Select the other operating language on the controller, or select a different language file that may be contained on the USB flash drive. Formulas and setup information (operating mode, calibration, etc.) are retained after a language change. Custom formula and pump names are not translated when a language is changed.

## STEP 2: Set Date and Time

When the controller is powered up, the DATE & TIME menu displays information that was set at the factory. Change this to the current date and time at the installation, as this controls the data contained in reports.

Once set, the date and time (real-time clock) are retained if the power is cycled off or if there is a power failure. The display is in ISO 8601 standard format, as defined below:

**YYYY-MM-DD HH:MM**

(Year-Month-Day Hour:Minute). The clock is a 24-hour clock (no AM/PM setting).

To adjust the date and/or time:

a. From the **INSTALLER MENU**, select **INITIAL SYSTEM SETUP**, and press **ENTER**. The **SYSTEM SETUP** menu displays.

b. Move the selection box to **DATE & TIME** and press **ENTER**. The **DATE & TIME** set screen appears. The first letter of the year is selected as the active digit, indicated by the double-arrow cursor ▲▼.

c. Change the active digit by pressing the **UP** or **DOWN ARROW KEYS**.

d. To move to the next digit, press the **RIGHT ARROW KEY**. To backspace, press the **LEFT ARROW KEY**.

e. When the correct date and time display, press the **ENTER KEY** to save the setting and launch the TOTAL ECLIPSE Home Screen. See “Home Screen” on page 15 for more information.

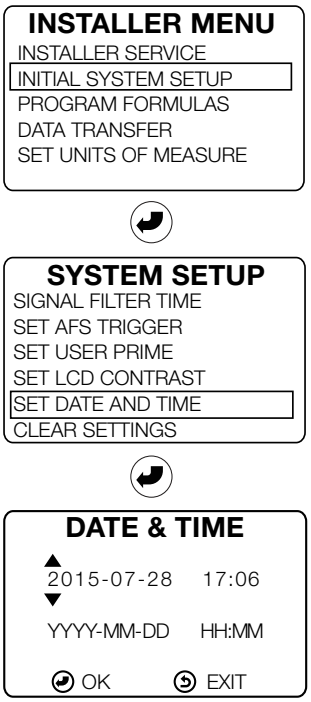
f. To exit this menu without saving changes and move to the Home Screen, press the **EXIT KEY**. The display automatically exits the **DATE & TIME** menu and displays the Home Screen if no keys are pressed for 15 seconds.

### Change the DATE & TIME After Initial Power-Up

a. Access the **DATE & TIME** menu via the **Installer Menu > Initial System Setup > Set Date & Time Menu**.

b. Proceed by following steps a — f above.

### Set Date and Time



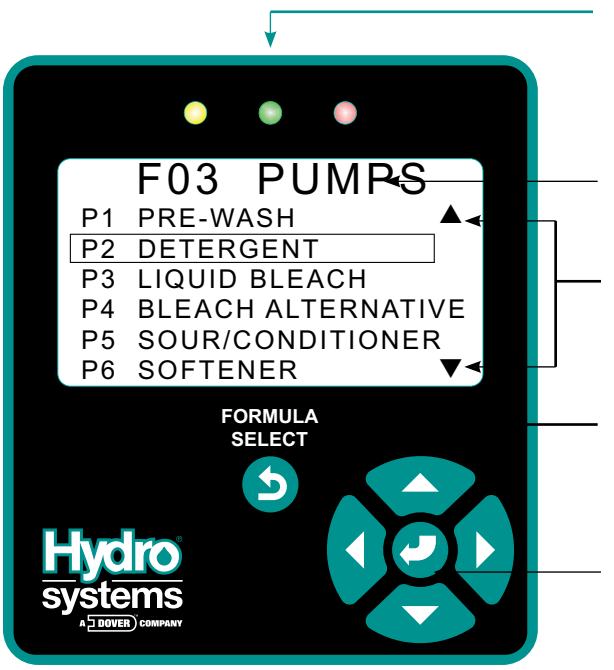
# TOTAL ECLIPSE Controls

The TOTAL ECLIPSE Controller's backlit screen displays seven lines of text, with onscreen prompts, in the language selected by the installer. A green LED indicates power is on. The six-button keypad is used by the machine operator for formula selection and modification during normal operation and by the installer during installation, service, and data transfer.

The USB port accepts a Type-A USB flash drive (16 GB or smaller). It is used to read and write formulas and settings between the flash drive and the controller. It is also used to write Summary Reports from the controller to the USB flash drive. In addition, it may also be used to install future firmware updates.

Figure 5 USB Flash Drive Connection

## Menu Navigation




Green LED – Power On

Menu Title

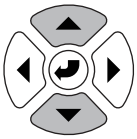
More Menu Items Available

EXIT Menu (without saving) or FORMULA SELECT (from Home Screen)

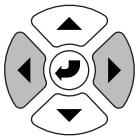
ENTER / LAUNCH Menu or SAVE CHANGES

AUTO-KEY REPEAT: Press and hold any button to repeat key presses.

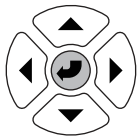
Figure 6 TOTAL ECLIPSE Display and Keypad



**Up / Down Arrow**
- Moves Selection Box
- Changes digit value



**Right / Left Arrow**
During input, moves the cursor (▲▼) to the next digit



**Enter / Save Key**
- Launches selected menu
- Saves new input & exits

**NOTE:** Press the ENTER ↵ key to save a new setting and return to a previous menu.

Press the EXIT ↩ key to cancel changes without saving, and return to a previous menu.

# TOTAL ECLIPSE Operator Menus

## Keys and Menu Symbols

| Button / Symbol | Operator Menus | Installer Menus |
|---|---|---|
| ENTER a Menu/OK/ START/STOP | • Select Menu Item.<br>• Save Changes.<br>• Start or Stop Prime or Flush. | • Save Changes and exit menu.<br>• Select an item with screen prompt “OK.”<br>• Start or Stop an Action. |
| FORMULA SELECT/EXIT Menu (without saving changes) | • Jump to select formula from list of formulas.<br>• Return to Previous Menu (changes not saved).<br>• Press and HOLD to return to Home Screen (changes not saved). | • Press to Exit to Previous Menu (changes not saved).<br>• Press and HOLD to return to Home Screen (changes not saved). |
| UP/DOWN ARROWS | • Move Selection Box to menu item.<br>• Change Load Weight (change numbers).<br>• Enter Password (change numbers). | • Move Selection Box to menu item.<br>• Edit numbers (0-9), letters (A-Z), hyphen (-), underscore (_), or space. |
| RIGHT & LEFT ARROWS | • Move Cursor to next or previous digit. | • Move Cursor to next or previous digit. |
| Selection Box | • Shows Formula to select.<br>• Shows menu item to launch. | • Shows menu to launch or setting selected.<br>• Shows pump or formula to edit. |
| 2 Arrow Above & Below a Digit = Cursor | • Indicates cursor position and editable digit. | • Indicates cursor position and editable digit. |
| F03 PADS<br>F04 CURTAINS<br>F05 TOWELS<br>F06 BED LINEN<br>Arrows to Right of Menu = Scroll for More Items | • If more than six menus exist within one screen, these arrows appear.<br>• Move Selection Box up or down to see additional items. Arrow disappears when there are no more items in a direction (i.e., you reach the top or bottom of the list). | • If more than six menus exist within one screen, these arrows appear.<br>• Move Selection Box up or down to see additional items. Arrow disappears when there are no more items in a direction (i.e., you reach the top or bottom of the list). |
| Pumps | • Home Screen Pump Icon. | • Home Screen Pump Icon. |
| Trigger Signals | • Home Screen Trigger Signal Icon. | • Home Screen Trigger Signal Icon. |
| Pump Running (flush disabled) | • Moving black bars = Dispensing or priming (flush disabled). | • Moving black bars = Calibrating or priming (flush disabled). |
| Flushing | • Steady black = Flushing only (flush enabled). | • Steady black = Pre-flush before pumping. |
| Pump & Flush Running | • Moving white bars = Dispensing or Priming (flush enabled). | • Moving white bars = Calibrating or Priming (flush enabled). |

**Operator Menus allow the Operator to:**

View Current Formula Information
Select the Formula to Run
View or Change Load Weight (One Cycle)
Stop Pumps in an Emergency
Prime Pumps (if enabled)
Manually Flush
Write Manager Reports (password protected)

**Installer Menus allow the Installer to:**

Perform Initial System Setup
Program and Name Formulas
Calibrate and Name Pumps
Set Mode of Operation
Configure Flush
Perform Periodic Service and Record Transfer Data
(Write Reports from Controller to USB flash drive)
(Transfer Formulas & Settings between Controller and USB flash drive)

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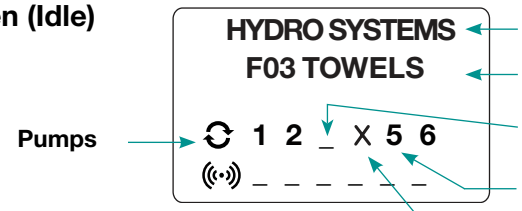
## Home Screen

The Home Screen appears after the controller language has been selected *(See "Set Operating Language, Date, & Time on Start-Up" on page 11 for more information) or whenever the controller is active.*

### Home Screen (Idle)




**Company Name** (can be changed during System Setup)

**Current Formula** (or Next Formula to Run) (Formula number appears if no name is input during System Setup)

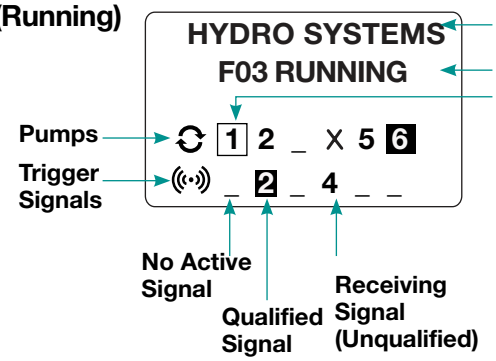
**NON-ACTIVE Pump** — Not programmed or calibrated; not in formula

**READY Pump** — Calibrated and has amount(s) programmed

**ERROR in Pump** — Pump number is not in formula

**HOT KEYS:** Formula Quick-Select  Main Menu

### Home Screen (Running)




**Running Formula** — Note that formula name is not shown when running

**ACTIVE Pump** — Currently running

**Complete** — Box indicates that pump has finished its programmed run

**HOT KEYS:** Formula Quick-Select  Main Menu

Figure 7 Home Screen

## Formula Quick-Select

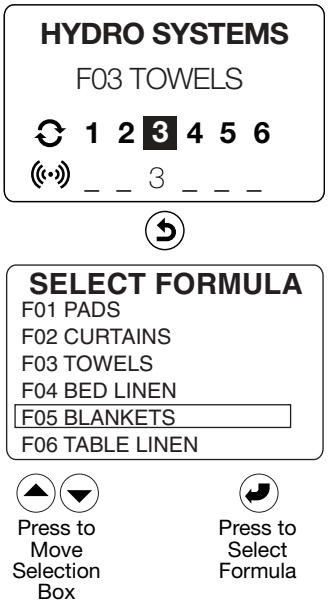
To prevent data logging errors, the operator must select a formula before washer operation starts and all programmed pumps must be triggered during the cycle.

a. From the **Home Screen**, press the **EXIT/FORMULA SELECT** key.

b. Press the **UP** or **DOWN ARROW** keys to move selection box to the correct formula. All formulas appear, but only formulas with programmed pumps are selectable.

c. Press the **ENTER** to select the formula and return to the **Home Screen**, which will display the new formula by name (if input), or number.

d. (Optional) Press **ENTER** to reach the load size setting.

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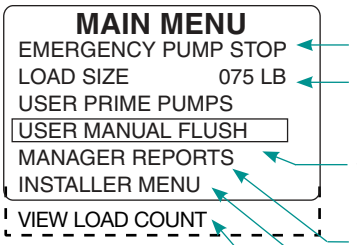
## Main Menu

To reach the Main Menu from the Home Screen, press any key (except the EXIT key).




**Emergency Pump Stop** (stops all pumps and formulas.)

**Load Size Menu** (displays default load weight for formula. Input actual weight at start of each load.)

**Selection Box** — Move box to select a menu item. Press ENTER to launch selected menu.

**Print Manager Reports** — Enter FROM and TO date range.

**Installer Programs and Settings** — Input Installer password.

**View Load Count** — View the number of loads run for each wash formula. The View Load Count text appears on the screen when the selection box is moved down the screen with the **DOWN** arrow key.

**RETURN TO HOME SCREEN:** Press **EXIT** or wait 15 seconds without pressing a key.

Figure 8 Operator Main Menu

## Operator Menu Tree – All Menus

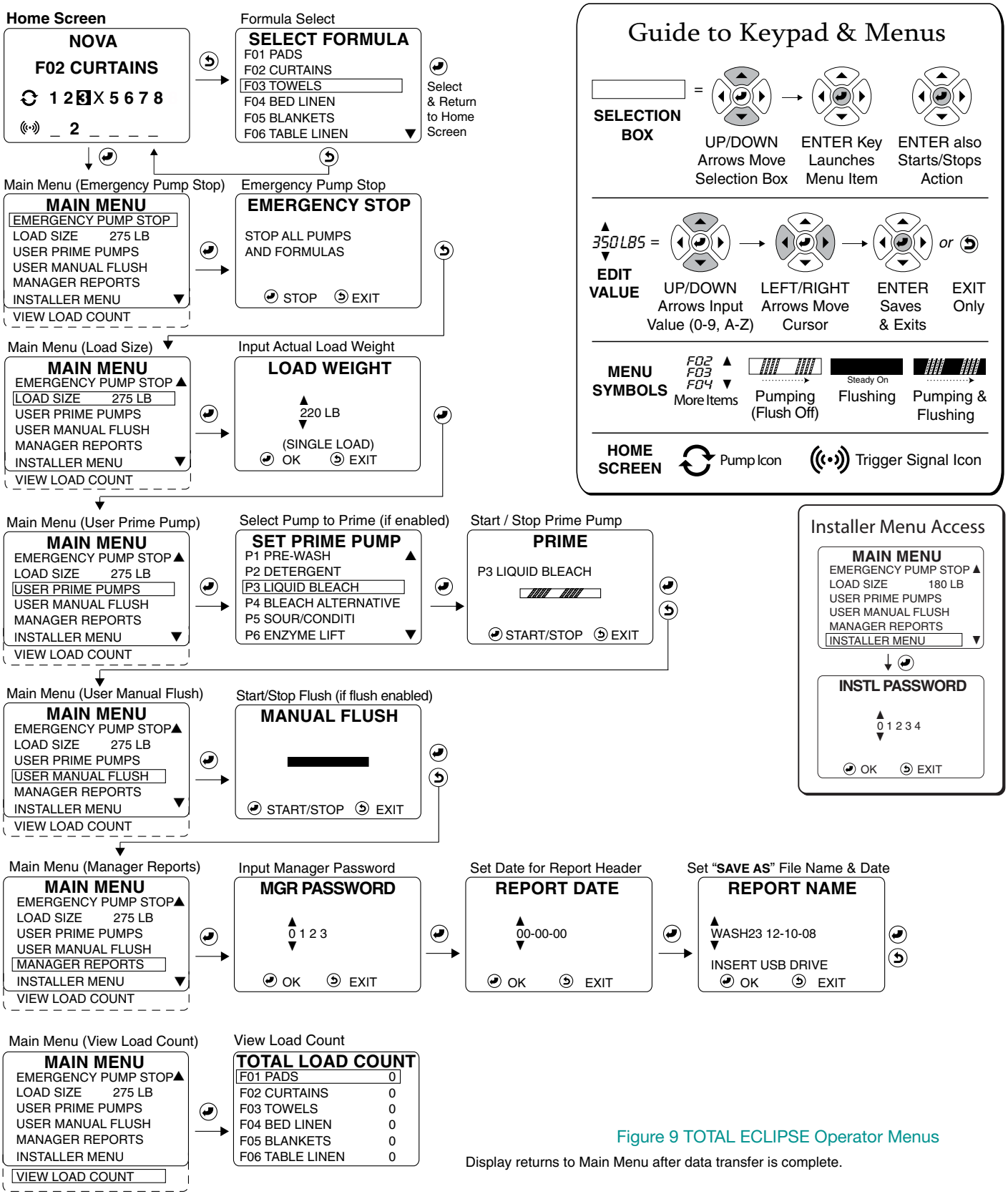



Figure 9 TOTAL ECLIPSE Operator Menus

Display returns to Main Menu after data transfer is complete.

## Operator Main Menu

### Power Save Note

If the controller is idle (no key presses or cycle activity) for 15 seconds, the display reverts to the Home Screen. If the controller is idle for 15 minutes, the Power Saver feature shuts off the display backlight. Pressing any key returns the controller to normal operation.

---

From the Home Screen, press any **ARROW** (except **EXIT**) to reach the MAIN MENU.

In the MAIN MENU, the operator can: Activate the emergency pump stop; Input load size (if different from default); Prime pumps or manually flush (if enabled); Print Manager Reports (password protected); and access the password-protected INSTALLER MENU, which includes programming, setup and maintenance menus.

### Emergency Pump Stop

Stops all pumps and cancels the formula currently running.

a. From the HOME SCREEN, press **ENTER** twice to reach EMERGENCY STOP.

b. At the EMERGENCY STOP menu, press **ENTER** to stop all pumps and formulas or press **EXIT** to return to the MAIN MENU.

### Change Load Size/Weight

For accurate data reporting, the operator should input the actual weight of each load, which overrides the default weight for that formula for a single load.

a. From the MAIN MENU, move selection box to LOAD SIZE and press **ENTER**. The LOAD WEIGHT input screen displays the default weight for that formula.

b. Change the active digit, indicated by the double-arrow cursor, by pressing the **UP** or **DOWN ARROWS**.

c. To move to the next digit, press the **RIGHT ARROW**. Set all digits.

d. When the correct load weight displays, press **ENTER** to save. To exit without saving changes, press **EXIT**.

### User Prime Pumps (if enabled)

USER PRIME PUMPS allows the operator to fill the intake tube after product pail or tube change. An animated progress bar indicates that prime is running. In a non-flush system, the display is black bars on a white background. In a flush-enabled system, the display is white bars on a black background.

If User Prime is set to ENABLE, the operator must stop Prime. If the operator fails to stop Prime, it will stop after 10 minutes of keyboard inactivity. If User Prime is set to LIMITED (30 SEC), each pump can be primed for a total 30 seconds and the same pump cannot be primed again until a complete formula has run.

a. From the MAIN MENU, move the selection box to USER PRIME PUMPS and press **ENTER**. The SET PRIME PUMP menu displays a list of available pumps (with names, if previously input or uploaded by the installer). If User Prime is not enabled in the Installer Menu, “DISABLED” displays (as the default setting).

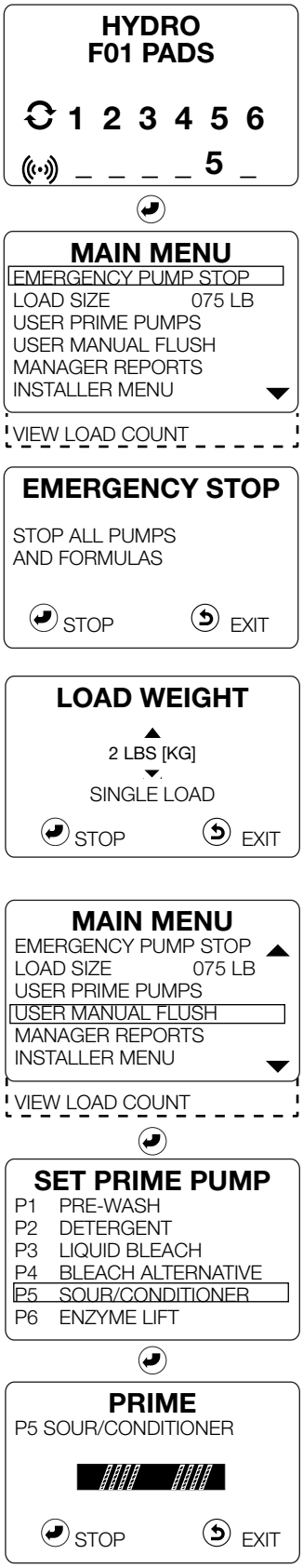
b. Press the **UP** or **DOWN ARROW** to choose a pump to prime.

c. Press **ENTER** to reach the PRIME menu for the chosen pump.

d. Press **ENTER** to start prime.

e. Press **ENTER** again to stop prime.

f. Press **EXIT** one time to select another pump to prime, or twice to return to the MAIN MENU.

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### User Manual Flush (if enabled)

**NOTE:** To enable USER MANUAL FLUSH, the installer must select a flush pumpstand P.I. (See 2. 7."Set Pump Interface" on page 32) and set a Flush Time of greater that zero. The default Pump Interface setting is ECLIPSE P.I. with FLUSH TIME set to 00 = OFF. If either setting is incorrectly set, the controller is not set for flush operation and "DISABLED" displays.

USER MANUAL FLUSH allows the operator to activate the flush manifold solenoid valve and clear the line. An animated progress bar displays while flush is running. If Flush is enabled, and the user fails to stop Flush, it will stop after 10 minutes of keyboard inactivity.

a. From the MAIN MENU, move the selection box to USER MANUAL FLUSH and press **ENTER**. The screen displays MANUAL FLUSH.

b. Press **ENTER** to start flush. A steadily-on black bar indicates that flush is occurring. (If flush and prime occur simultaneously, the black bar displays with white animation.) Press **ENTER** again to stop flush.

c. When flush is complete, press **EXIT** to return to the MAIN MENU.

### Manager Report (with Manager Password)

**NOTE:** Between 2-3 months of report data can be held in the controller's memory, depending upon machine usage. Once the memory is full, new data will overwrite the oldest data. It is recommended that Manager Reports be run every 30-60 days.

Enter the Manager Password (default 0123) to save the Productivity Report to a USB flash drive. Report will contain data for the FROM date through, and including, the TO date

a. From the MAIN MENU, move the selection box to MANAGER REPORTS and press **ENTER** to launch the MGR PASSWORD input screen. The active digit, indicated by the double-arrow cursor, can be changed.

b. Change the active digit, indicated by the double-arrow cursor, by pressing the **UP** or **DOWN ARROW**.

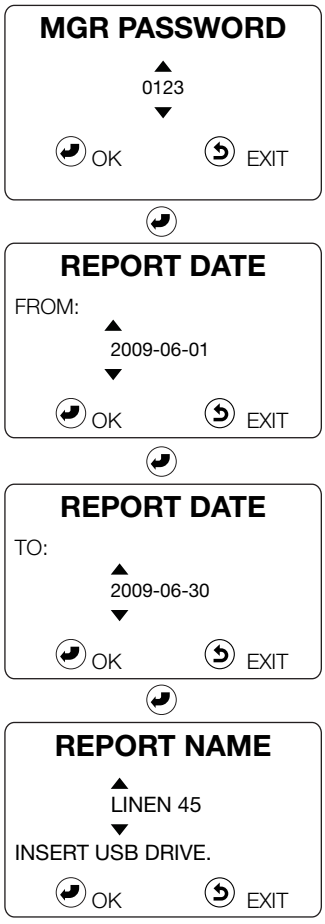
c. To move to the next digit, press the **RIGHT ARROW**. To backspace, press the **LEFT ARROW** .

d. After entering password, press **ENTER** to reach the REPORT DATE FROM: screen. Set the beginning date for report information (in the same manner as password input). The default is the last "FROM" date.

e. After entering the FROM date, press **ENTER** to reach the REPORT DATE TO: screen. Set the ending date for report information (in the same manner as password input). The default is the current date.

f. Press **ENTER** to reach the REPORT NAME menu. The last report input appears. Edit the name in the same manner as date. (If a **duplicate** report name already exists on your USB flash drive, a warning appears and asks if you want to overwrite the existing report. If you do NOT want to replace the existing report, press **EXIT** and input a different name.)

g. Connect a USB flash drive to the Total Eclipse USB port A and press **ENTER** to start the Report file save. The blinking light on the USB flash drive indicates that a report save is in progress. When the report save is complete, the display returns to the MAIN MENU.



### View Load Count

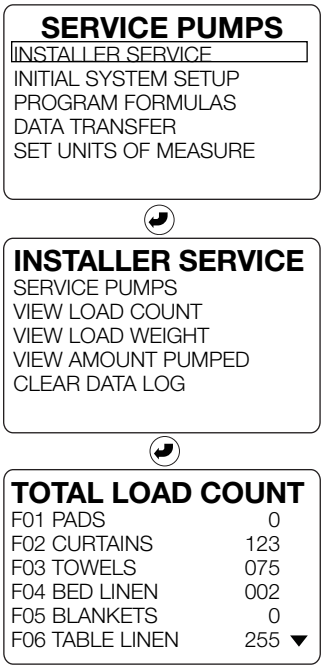
View Load Count provides the capability to view the number of loads ran for each wash formula since the last time the data log was cleared (See 1.4 “Clear Data Log” below).

a. Move the selection box to VIEW LOAD COUNT and press **ENTER**. The TOTAL LOAD COUNT menu displays loads run by formula.

b. Press the **UP** or **DOWN ARROW** to view all formulas.

c. Press **EXIT** to return to the MAIN MENU.

**View Load Count:**




## About Auto Formula Select (AFS) Operation

AFS allows an installer-chosen trigger to select any programmed formula with a timed signal from the washer. The washer controller shift supply signal must be programmed for a total of 2 seconds multiplied by the desired formula number. For example:

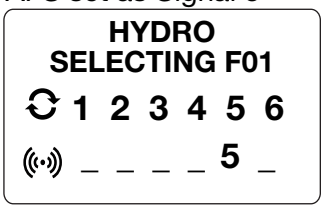
- Formula 1 is selected with a 2 second signal
- Formula 2 is selected with a 4 second signal
- Formula 3 is selected with a 6 second signal (etc.).

When AFS begins, the Home Screen displays “SELECTING F0[#].” Every 2 seconds, the next formula number displays, until the signal time has been reached. At that point, the selected formula displays (e.g. in the example to the right, the washer signal is set for 6 seconds, so F03 TOWELS is selected to run and displays on the Home Screen).

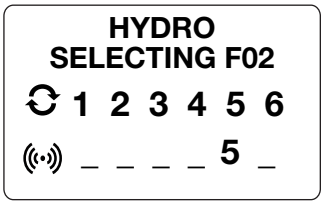
**NOTE:** There is no signal filter qualifying time for the AFS trigger. In the menus at the right, washer signal 5 was chosen as the AFS signal and is set for 6 seconds.

**AFS Operation**

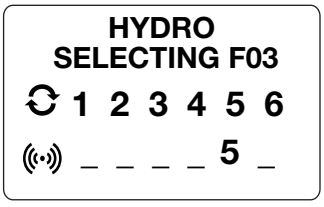
AFS set as Signal 5



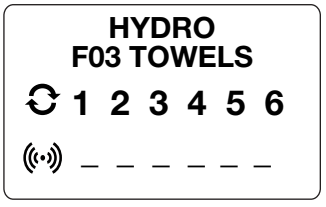

After 4 seconds...




After 6 seconds...




Formula F03 Selected




## Access to Installer Menu

(See “Password Access to Installer Menus” on page 21.)

# Installer Menus: Service & Settings Using Controller Keypad

Formula programming and initial system setup can occur using either the Controller's Installer Menus and five-button keypad, or the computer-based Formula Editor and USB flash drive (See Chapter 6 on page 44). Settings that can ONLY be changed via the controller's keypad are marked with a small icon in this chapter. Those settings are: Installer Password; Manager Password; Machine Name; Company Name; and Pump Calibration. An Installer Password is needed to access Installer Menus, which are divided into six sub-menus. Each sub-menu contains additional menus. (See "Installer Menu Tree — Top Level Menus" on page 22).

## CAUTION:

If an installer Password is input while a formula is running, the formula is aborted, the load is recorded as an incomplete load and the formula must be restarted upon exiting the Installer Menus.

**NOTE:** When using Installer Menus, the screen automatically returns to the Home Screen after 5 minutes of inactivity.

### Key Functions

- **AUTOMATIC KEY REPEAT** = Press and HOLD any key
- **ENTER** a menu = **ENTER** key
- **EXIT** to the previous menu without saving changes = **EXIT** key
- **EDIT / INPUT** a number (0-9), letter (A-Z), hyphen (-), underscore (_) or space = **UP / DOWN ARROW** keys
- **MOVE INPUT CURSOR** backward or forward = **RIGHT / LEFT ARROW** keys or
- **MOVE** Selection Box = **UP / DOWN ARROW** keys or
- **EXIT INSTALLER MENUS** = Repeatedly press **EXIT** key

### Password Access to Installer Menus

The factory default installer password is 01234. For added security, change the password upon installation. (See 2. 1."Edit Installer Password" on page 27).

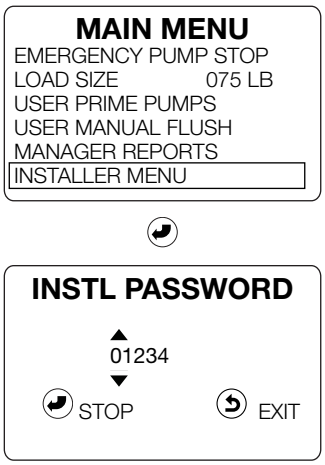
a. From the MAIN MENU, move selection box to INSTALLER MENU (last item, after MANAGER REPORTS) and press **ENTER**. The INSTL PASSWORD menu displays.

b. Change the active digit, indicated by the double-arrow cursor , by pressing the **UP** or **DOWN ARROWS**.

c. To move to the next digit, press the **RIGHT ARROW**. To backspace, press the **LEFT ARROW** .

d. When the correct password displays, press **ENTER** to launch the INSTALLER MENU.

### Password Access




## Minimum Programming Required for Standard and Relay Operating Modes

**NOTE:** These settings will produce a functioning controller, but will not give accurate reports or enable features. **Standard Mode U.S.** (default) – (1) System Setup>Set P.I.; (2) Installer Service>Service Pumps>Calibrate Pumps; (3) Program Formulas>Select a Formula>Pump Settings>Select a Pump>Set Pump Amounts/Delay; (4–Outside U.S.): Units of Measure>Metric.

**Relay Mode** U.K./Asia/Americas – (a) Initial System Setup>Operation Mode>Relay Mode; (4): Units of Measure>SAE or Metric.

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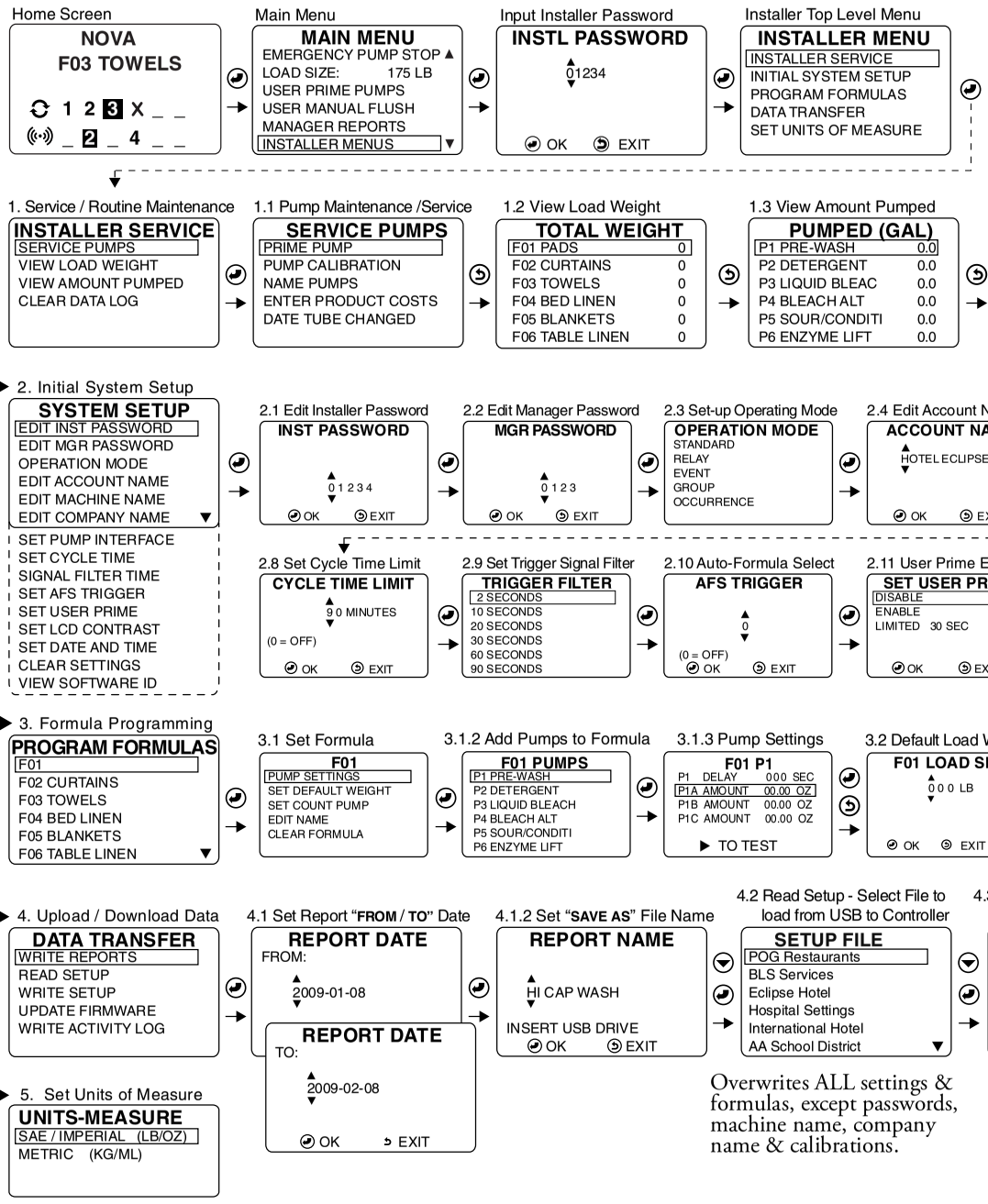
# Installer Menu Tree — Top Level Menus

**NOTE:** Values shown in Installer Menu illustrations are the factory defaults.



## STEP 1: Installer Service

The INSTALLER SERVICE menu is used during routine maintenance visits or to prime or calibrate pumps during initial setup.

**NOTE:** A pump name only appears with the pump number if a name was input or was part of a USB Setup File Transfer.

## 1. 1. Service Pumps

a. From the INSTALLER MENU, select INSTALLER SERVICE and press ENTER.

b. From the INSTALLER SERVICE menu, select SERVICE PUMPS and press ENTER.

### 1. 1. 1. Prime Pumps

Prime the intake tube after product container or tube change. An animated progress bar indicates that PRIME is running.

a. From the SERVICE PUMPS menu, select PRIME PUMP and press **ENTER**. The SET PRIME PUMP menu displays a list of available pumps (with names, if previously input or uploaded by the installer).

b. Press the **UP** or **DOWN ARROWS** to select a pump to prime.

c. Press **ENTER** to access the PRIME screen for the chosen pump.

d. Press **ENTER** to start prime (see above note re: animated progress bar).

e. Press **ENTER** again to stop prime.

f. Press **EXIT** once to select another pump to prime, or twice to return to the SERVICE PUMPS menu.

### 1. 1. 2. Calibrate Pumps

You must calibrate all pumps you will use in a formula, using the method best suited for the pump installed. Programmed formulas will not run if pumps are not calibrated. In Relay Mode, you must calibrate pumps in order to establish pump output.

**Choosing a Calibration Method**

- Use timed calibration when working with large displacement pumps, such as our large laundry pumps, double diaphragm air pumps, or when calibrating pumps for a flush installation.
- Use the volume method only for medium pumps (12 or 18 oz./min.) or (355 or 532 ml/min.).

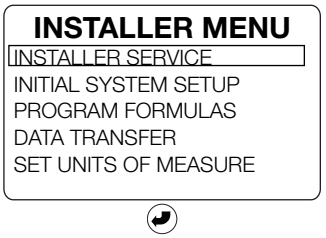
**View Calibration Settings**

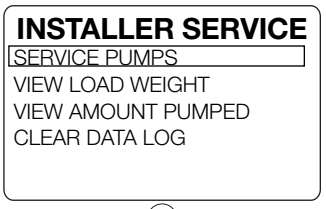
a. From SERVICE PUMPS, move selection box to PUMP CALIBRATION and press **ENTER**. The PUMP CALIBRATION menu displays.

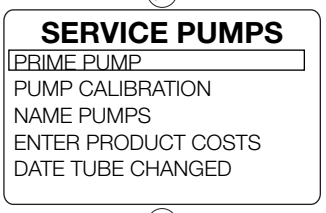
b. Select VIEW CALIBRATION and press **ENTER** to see the current setting for each pump. The CALIB. IN OZ.[ML]/MIN list displays.

c. Press **EXIT** to return to the previous screen, then select a calibration method (time or volume) and proceed with calibration.

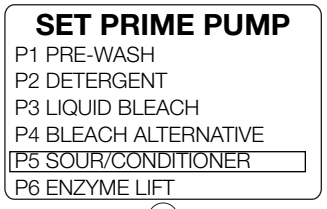
### Service Pumps

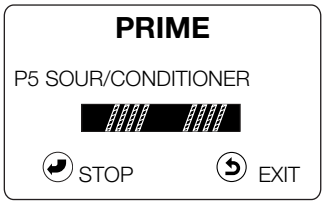


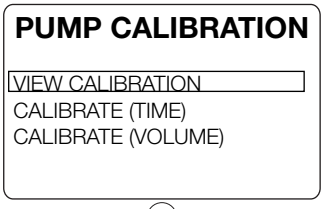



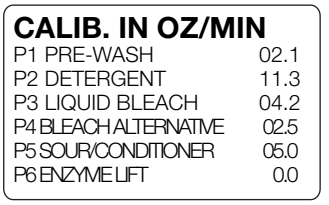

### Prime Pumps




### View Calibration Settings

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### Equipment Needed

Both calibration methods require a graduated measuring container to collect and measure the product. Be sure to place container at output to catch product before turning on pump. When using the timed method, the container must be able to hold the amount of product this pump can deliver in 20 seconds.

An animated progress bar indicates that PRIME is running.

**NOTE:** In a flush system, the progress bar appears for 2 seconds as a solid black bar (indicating pre-flush), then adds white moving bars when PRIME begins.

To obtain the most accurate measurement, do not run the output tube through a flush manifold when measuring the product.

### Timed Calibration

a. From the CALIBRATE PUMPS menu, select CALIBRATE (TIME) and press **ENTER**. The CALIBRATE (TIME) menu displays a list of pumps.

b. Move selection box to a pump and press **ENTER**. The CALIBRATE (TIME) input screen displays the pump and any previous calibration. Place a collection container at the pump output.

c. Press **ENTER** to start timed calibration (if flush enabled, there is a 2 second delay for pre-flush). Pump must run the entire 20 seconds (timed countdown displays). Pump automatically stops when counter reaches zero and screen changes to DISPENSED VOLUME.

d. At DISPENSED VOLUME input screen, enter the amount collected in the container during the 20 second calibration and press **OK (ENTER)**.

e. Select another pump to calibrate, or press **EXIT** to return to the previous menu. To confirm calibration amounts, go to the VIEW CALIBRATION screen for all pumps.

### Volume Calibration

a. Select CALIBRATE (VOLUME) from the CALIBRATE PUMPS menu and press **ENTER**. The CALIBRATE (VOL) menu displays a list of possible pumps.

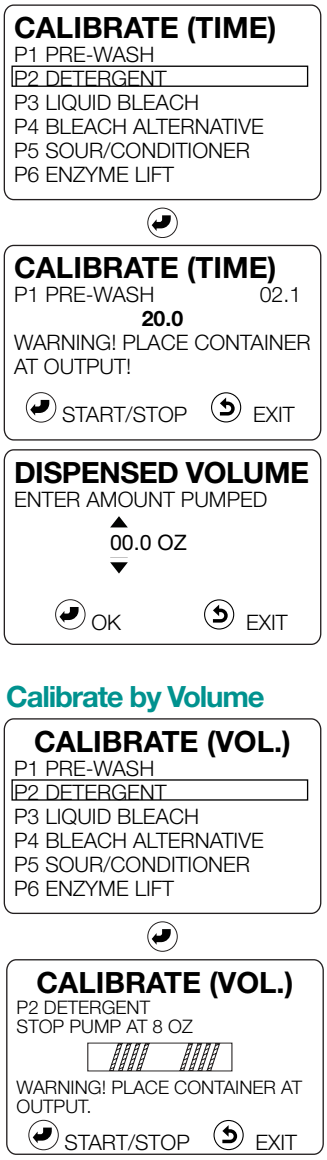
b. Move selection box to pump choice and press **ENTER**. The CALIBRATE (VOL.) input screen appears. Place a collection container at the pump output.

c. Press the **ENTER** key to start calibration. (if flush enabled, there is a two second delay for pre-flush).

d. Press the **START/STOP** key when 8 oz. / 250 ml. of product has been collected in the container. The TOTAL ECLIPSE controller then calculates the time that was required to dispense that volume and automatically calibrates that pump. No data input is needed. To confirm the calibration amount, go to the VIEW CALIBRATION screen for all pumps.

e. Select another pump to calibrate, or press **EXIT** to return to the previous menu.

### Calibrate by Time




### Calibrate by Volume

### 1. 1. 3. Name Pumps (Optional)

Add a name to the pump number (i.e. P1 PRE-WASH). Installer-created names are not translated if the controller language is changed.

a. From the SERVICE PUMPS menu, move selection box to NAME PUMPS and press **ENTER**. The SELECT PUMP menu displays.

b. Press **UP / DOWN ARROWS** to select the pump to name (or rename).

c. Press ENTER. The NAME PUMP (P#) input screen displays the pump number (and any previously input name), with the first letter of the name selected for entry.

d. Press the **UP / DOWN ARROWS** to move through letters, numbers, hyphen, underscore and space (maximum is 15 characters).

e. To move to the next digit, press the **RIGHT ARROW**. To backspace, press the **LEFT ARROW**.

f. Press **ENTER** to save the pump name and return to the SELECT PUMP menu. Select another pump to name, or press **EXIT** to return to the previous menu.

### 1. 1. 4. Enter Product Costs (Optional)

Enter the cost (per gallon or liter) for the chemical dispensed by that pump to calculate costs on reports. Any currency may be used; the currency type is not input into the controller. The available characters are 0000.00.

a. From the SERVICE PUMPS menu, move selection box to INPUT PRODUCT COSTS and press **ENTER**. The PRODUCT COST menu displays.

b. Select a chemical pump and press **ENTER**. The P# COSTS/GAL (L) input screen displays. Input the product cost for chemical dispensed.

c. Press the **UP** or **DOWN ARROW** to edit the first digit. Press the RIGHT ARROW to move to the next digit. Continue editing each digit until the correct cost displays.

d. Press **ENTER** to save the cost and return to the PRODUCT COST menu to select another pump, or press **EXIT** to discard changes.

### 1. 1. 5. Date Tube Changed (Optional)

Enter the date pump tubing is changed (for reports and maintenance).

a. From the SERVICE PUMPS menu, move selection box to DATE TUBE CHANGED and press **ENTER**. The TUBE CHANGE DATE menu displays.

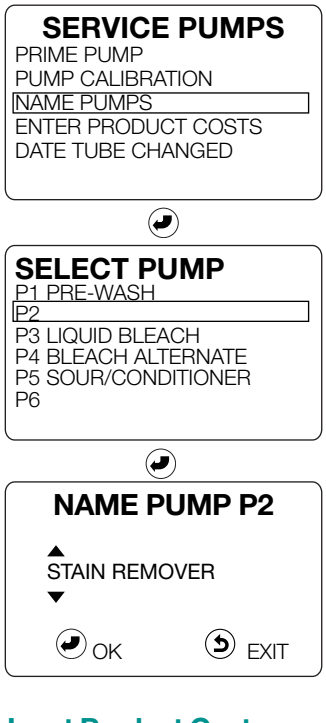
b. Press the **UP** or **DOWN ARROW** to select the pump.

c. Press **ENTER**. The P# TUBE CHANGE input screen displays today's date, with the first number selected.

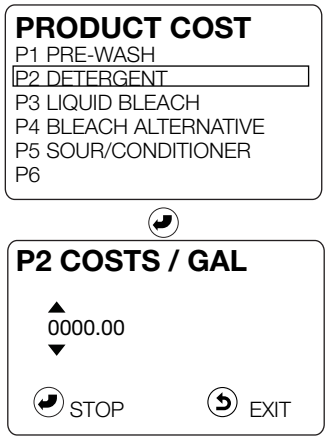
d. Press **ENTER** to save the current date and return to the TUBE CHANGE DATE menu to select another pump **OR GO TO STEP** e to change the date. Press **EXIT** to discard changes and return to the previous menu.

e. To enter a date other than today's date, press the **UP** or **DOWN ARROW** to edit the first digit. Press the **RIGHT** or **LEFT ARROW** to move the cursor. Continue until the correct date displays.

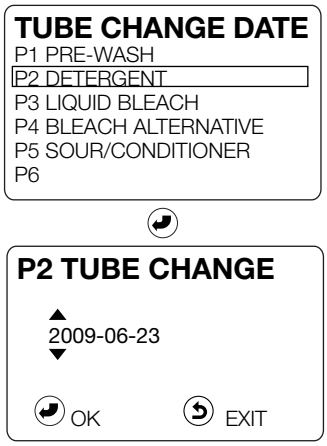
#### Name Pumps




#### Input Product Cost




#### Record Date of Tube



### 1. 2. View Load Weight

View the total weight washed, by formula, since the last clear of the data log (see 1. 4. “Clear Data Log” below).

a. From the INSTALLER MENU menu, select INSTALLER SERVICE and press **ENTER**.

b. Move the selection box to VIEW LOAD WEIGHT and press **ENTER**. The TOTAL WEIGHT menu displays total weight washed by formula.

c. Press the **UP** or **DOWN ARROW** to view all formulas.

d. Press **EXIT** to return to the INSTALLER SERVICE menu.

### 1. 3. View Amount Pumped (in gallons or liters)

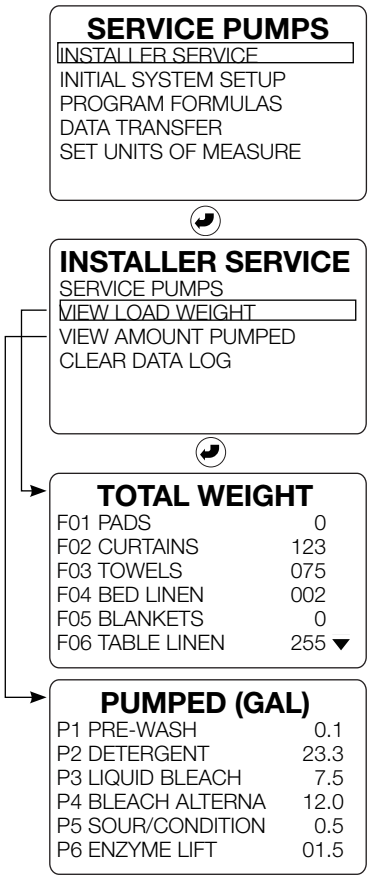
View amount of product dispensed for all pumps since the last clear of the data log (See 1. 4. “Clear Data Log” below.)

a. From the INSTALLER MENU menu, select INSTALLER SERVICE and press **ENTER**.

b. Move selection box to VIEW AMOUNT PUMPED and press **ENTER**. The PUMPED (GAL) (L) menu displays the amount of product dispensed by each pump.

c. Press the **UP** or **DOWN ARROW** to view all pumps. Press **EXIT** to return to the INSTALLER SERVICE menu.

**View Load Weight**
**View Amount Pumped**




### 1. 4. Clear Data Log

The ZERO DATA LOG re-sets all counters, including the LOAD COUNT, LOAD WEIGHT, and AMOUNT PUMPED counters to zero (0). Settings & formulas are not affected by this function.

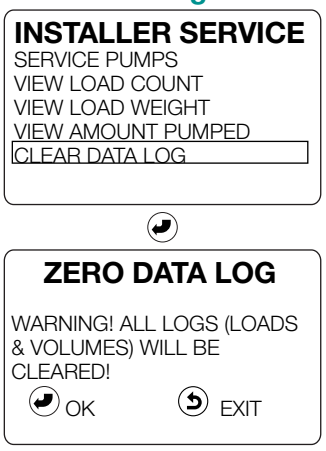
a. From the INSTALLER MENU menu, select INSTALLER SERVICE and press **ENTER**.

b. Move selection box to CLEAR DATA LOG and press **ENTER**. The ZERO DATA LOG screen appears. CAUTION: All logged data for load weight, total loads run, and pump amounts will be reset to zero.

c. Press **OK** to clear all data logged and reset counters to zero.

**NOTE:** Past information for Manager Reports, Summary Reports, and the Activity Log is no longer available when the Data Log is cleared. When the Data Log reaches the point where it is completely filled, any new info that is recorded will overwrite the oldest record. **It is recommended that required reports are run at least every 30-60 days to avoid loss of information.**

**Reset Data Logs to Zero**



## STEP 2: Initial System Setup

### 2. 1. Edit Installer Password

The Installer Password may be changed from the factory default (01234) to any five number password.

**IMPORTANT:** Be sure to note your new Installer Password. If the password is lost, you will not be able to access Installer Menus and the controller must be returned to Hydro Systems to reset password.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays, with EDIT INST PASSWORD selected.

b. Press **ENTER** to select EDIT INST PASSWORD. The INSTL PASSWORD input screen appears.

c. Input a new password in the same manner as in "Password Access to Installer Menus" on page 21.

d. Press the **ENTER** key to save the new Installer Password and return to the SYSTEM SETUP menu.

### 2. 2. Edit Manager Password

The Manager Password allows a Productivity Report to be printed from the Operator Change Manager Password Menu, while adding the security of password input. The Manager Password may be changed from the factory default (0123) to any four numbers.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move the selection box to EDIT MGR PASSWORD and press **ENTER**. The MGR PASSWORD input screen appears.

c. Input a new password in the same manner as in "Password Access to Installer Menus" on page 21.

d. Press **ENTER** to save the new Manager Password and return to the SYSTEM SETUP menu.

### 2. 3. Set Operation Mode

Each Operation Mode has a different combination of rules that govern the dispensing sequence. It is important to understand these rules. *See "Modes of Operation" on page 3 and also "Features and Options" on page 6.*

### 2. 3. 1. Set Standard Operation Mode

Standard Mode is the default mode (and the preferred mode for most North American installations) in which each washer trigger signal notifies the corresponding pump to dispense the set amount(s) of product for that pump, based on the selected formula. Standard Mode is the only mode that features AFS, explained in "Auto Formula Select (AFS)" on page 6.

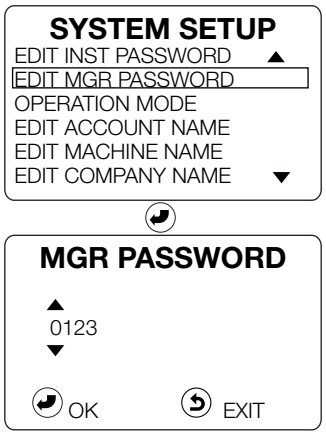
a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move selection box to OPERATION MODE and press **ENTER**. All Operation Modes display.

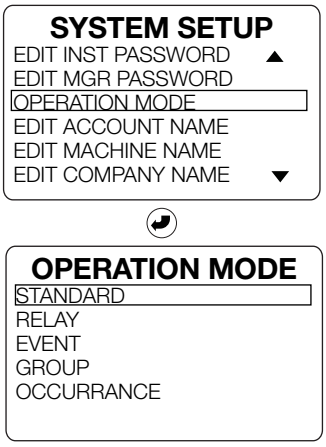
c. Select STANDARD. Press **ENTER** to return to the SYSTEM SETUP menu.

### Change Installer Password

### Change Manager Password




### Set Standard Operation Mode

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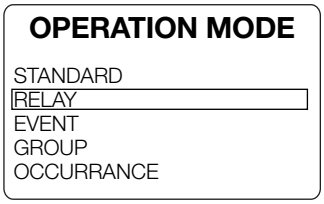
### 2. 3. 2. Set Relay Operation Mode

Relay Mode dedicates control of pumps to the washer supply signals. Pumps run for the duration of supply signal time, after being qualified by the signal filter time. To select Relay Mode, follow the steps in "Set Standard Operation Mode" on page 27, except select RELAY in Step c.

**Set Relay Operation Mode**




### 2. 3. 3. Set Event Operation Mode

Event Mode uses programmed formulas for automatic operation with washers that offer no supply trigger connections (fixed cycle washers). Product dispensing is paced by machine events, rather than fixed-time as in Standard Mode. Event mode requires four signal connections to the MI (see A."Supply Trigger Wiring" on page 10). An Event occurs when a trigger signal is detected on Triggers 2 or 3 (the hot and cold fill valves).

Up to 16 Events can be programmed (most washers have 5), and up to 3 pumps (with A, B, and/or C amounts) may be added to an Event. When deciding which pumps to include in an event, it is important to read and understand the "Event Mode Rules" on page 4 and the "Formula Rules" on page 7.

**NOTE:** Pumps can be included in multiple events, however, if a pump is included in an event, but is not in the currently selected formula, the pump will not run. If a trigger for a pump to run occurs and the pump is already running, the trigger is ignored. This could result in not running some or all of the pumps called for by a trigger signal. It is imperative that the installer allow plenty of time between triggers to ensure that a pump (or group of pumps) will run for each of its triggers.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move selection box to OPERATION MODE and press **ENTER**. All Operation Modes display.

c. Select EVENT and press **ENTER**. The EVENT MODE menu displays Event 01-16.

d. Select an Event from the EVENT MODE menu. The E(#) PUMP SELECT screen appears (previously included pumps display a check mark).

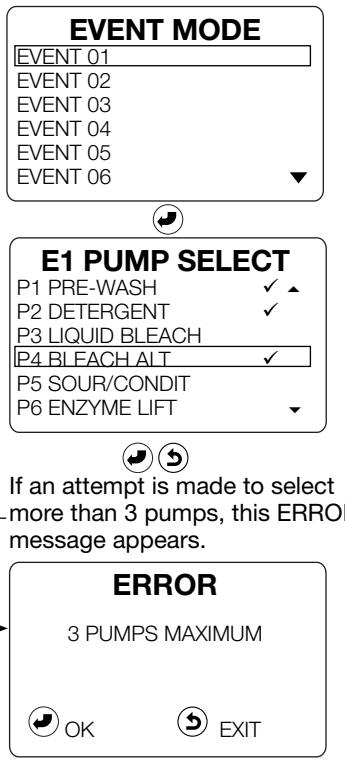
e. Select a pump to include in this event and press **ENTER**. A check mark (✓) appears to the right of each included pump. (To remove a pump from an event, select the pump and press **ENTER** again.)

f. Select up to 2 additional pumps for this event, as in Step c. If you select more than 3 pumps per event, an ERROR screen displays.

g. When all needed pumps are included, press **EXIT** to return to the EVENT MODE menu and set another event.

h. When all needed events are set, press **EXIT** three times to return to the SYSTEM SETUP menu.

**Set Event Operation Mode**




If an attempt is made to select more than 3 pumps, this ERROR message appears.




### 2. 3. 4. Set Group Operation Mode

Group Mode places the six trigger signals into four, pre-defined groups (see table below).

| Group | Trigger Signal Inputs |
|---|---|
| Group 1 | 1 and/or 2 |
| Group 2 | 3 and/or 4 |
| Group 3 | 5 |
| Group 4 | 6 |

Between 0-3 pumps may be assigned to each group. A pump may be used in more than one group. The trigger signals determine which group of pumps dispense their programmed formula amounts, and in which order.

# Installer Menus: Service & Settings Using Controller Keypad

All pumped amounts and delays are based upon the currently selected formula. If a trigger for a pump to run occurs and the pump is already running, the trigger is ignored. If a pump is included in a group, but is not in the currently selected formula, the pump will not run when triggered. This could result in not running some or all of the pumps called for by a trigger signal.

**NOTE:** It is imperative that the installer allow plenty of time between triggers to ensure that a pump (or group of pumps) will run for each of its triggers.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP and press **ENTER**.

b. Select OPERATION MODE, and press **ENTER**. The OPERATION MODE menu displays.

c. Select GROUP and press **ENTER**. The GROUP MODE menu displays.

### Group Interlock

If Group Interlock is set to **ON**, (1) each pump group runs only once per washer load (regardless of how many times the washer turns on supply signals), and (2) the wash cycle ends either 5 minutes after the count pump has run or when the programmed Cycle Time is reached, whichever occurs first. Set Cycle Time to the desired Group Interlock Time *(See 2.8 "Set Cycle Time" on page 32). See "Note: Group Interlock" on page 5 for more information.*

a. Select SET GROUP INTERLOCK and press **ENTER**. The GROUP INTERLOCK menu appears.

b. Select ON (to enable) or OFF (to disable) GROUP INTERLOCK and press **ENTER**. Set the Cycle Time to the desired Group Interlock Time.

c. Press **EXIT** to return to the GROUP MODE menu.

### Set Groups (Add Pumps to a Group)

a. From the GROUP MODE menu, select SET GROUPS and press **ENTER**. The GROUPS menu appears.

b. Select a Group to program and press **ENTER**. The G# PUMP SELECT screen appears (previously included pumps display a check mark).

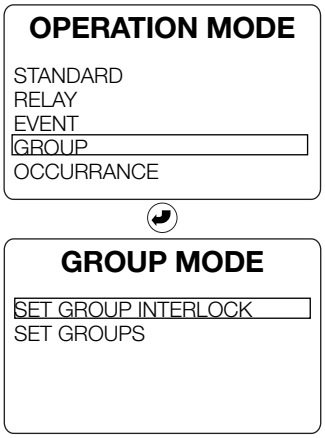
c. Select a pump to include in this group and press **ENTER**. A check mark (✓) appears to the right of each included pump. (To remove a pump from an event, select the pump and press **ENTER** again. The check mark is removed.)

d. Select up to 2 more pumps to include in this group (in the same manner as in Step c.) If you attempt to select more than three pumps per event, an ERROR screen displays.

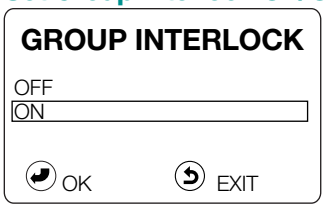
e. When all needed pumps display a check mark, press **EXIT** to return to the SET GROUPS menu to program another group.

f. When groups are programmed, press **EXIT** four times to return to the SYSTEM SETUP menu.

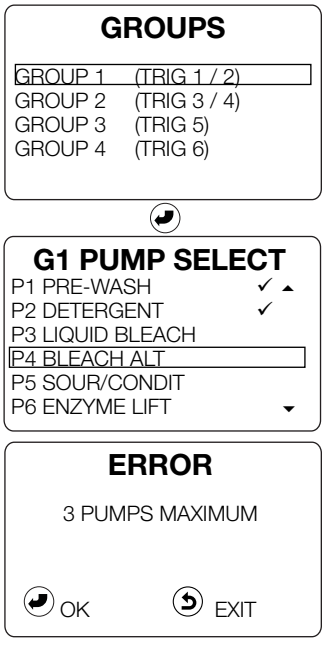
#### Set Group Operation Mode




#### Set Group Interlock On/Off




#### Add Pumps to a Group



### 2. 3. 5. Set Occurrence Operation Mode

The Occurrence Operation Mode option is best suited for washers in which trigger signals do not have a specific function. An Occurrence is a qualified signal received on any of the designated inputs. Each new qualified signal signifies a new Occurrence within the current wash cycle; simultaneous triggers (triggers that occur within 2 seconds of each other) are considered one (1) Occurrence.

Up to 16 Occurrences can be programmed, with up to 3 pumps (each with up to 3 amounts) dispensing per Occurrence. Each pump can only be used once per Occurrence, but the same pump can be used in multiple Occurrences. All pumped amounts and delays are based upon the currently selected formula. If there is no pump assigned to an Occurrence, nothing is pumped and the Occurrence acts as a "space holder."

Each time a particular pump is run within the formula and Occurrences, it will sequentially step through programmed A, B, and/or C amounts until it reaches the highest level. If the pump is to run in two Occurrences, the B amount must be set and will run in the second Occurrence. If the pump is to run in three or more Occurrences, the C amount must be set and will run in the third Occurrence and all subsequent Occurrences within that wash cycle.

If a trigger for a pump to run occurs and the pump is already running, the trigger is ignored. This could result in not running some or all of the pumps called for by a trigger signal. If a pump is included in an Occurrence, but is not in the currently selected formula, the pump will not run when triggered. See also "Occurrence Mode" on page 5 for additional rules about this mode.

**NOTE:** It is imperative that the installer allow plenty of time between triggers to ensure that a pump (or group of pumps) will run for each of its triggers.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move selection box to OPERATION MODE and press **ENTER**. All Operation Modes display.

c. Select OCCURRENCE and press **ENTER**. The OCCURRENCES menu displays Occurrence 01-16.

d. Select one Occurrence. The O# PUMP SELECT menu appears (previously included pumps display a check mark).

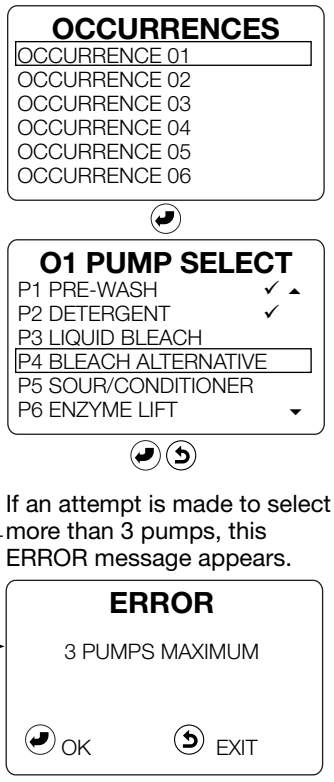
e. Select a pump to include in this Occurrence and press **ENTER**. A check mark (✓) appears to the right of each included pump. (To remove a pump from an occurrence, select the pump and press ENTER again. The check mark is removed.)

f. Select up to 2 more pumps to include in this Occurrence (in the same manner as in step d). If you attempt to select more than three pumps per Occurrence, an ERROR screen displays.

g. When all needed pumps are included, press **EXIT** to return to the OCCURRENCES menu and program another Occurrence.

h. When all needed occurrences are programmed, press **EXIT** three times to return to the SYSTEM SETUP menu.

**Set Occurrence Operation Mode**




If an attempt is made to select more than 3 pumps, this ERROR message appears.

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### 2. 4. Edit Account Name (Optional)

Input the client or account name that will appear on Summary Reports. The following characters are available: underscore, space, hyphen, letters A - Z, and numbers 0 - 9.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move the selection box to EDIT ACCOUNT NAME and press **ENTER**. The ACCOUNT NAME input screen appears.

c. Change the active digit, indicated by the double-arrow cursor ▲▼, by pressing the **UP** or **DOWN ARROW**.

d. To move to the next digit, press the **RIGHT ARROW**. To backspace, press the **LEFT ARROW**.

e. When the full name appears (maximum 15 characters), press **ENTER** to save the name and return to the SYSTEM SETUP menu.

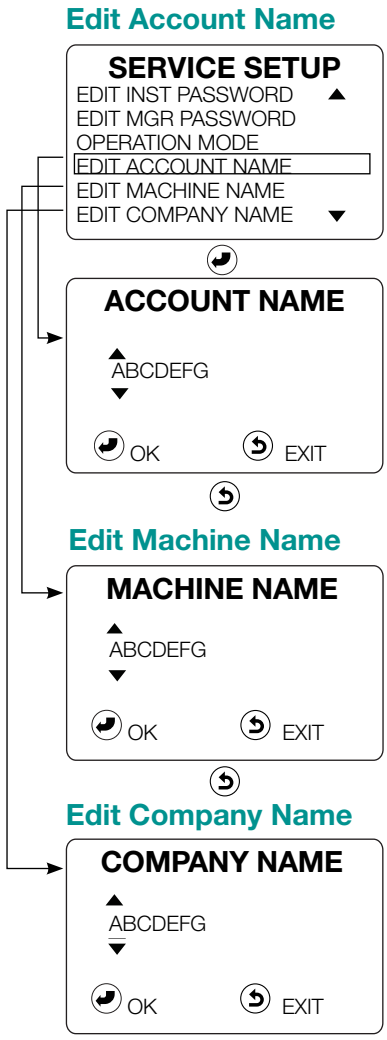
### 2. 5. Edit Machine Name (Optional)

Input a unique name or number for each laundry machine. The machine name will appear on Summary Reports. Input the machine name in the same manner as 2. 4. “Edit Account Name (Optional),” shown above, except select EDIT MACHINE NAME in Step b.

### 2. 6. Edit Company Name (Optional)

Input the chemical company’s name to display on the Home Screen.

Input the Company Name in the same manner as 2. 4. “Edit Account Name (Optional),” shown above, except select EDIT COMPANY NAME in Step b.



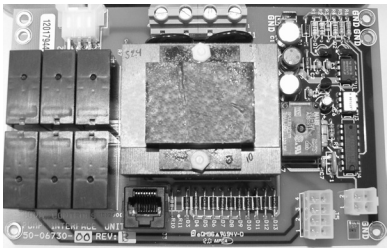

### About Setting the Pump Interface

**NOTE:** The TOTAL ECLIPSE controller only controls flush with dedicated flush-compatible Hydro pump interface (P.I.) hardware. In flush mode, only one pump may run at a time. When multiple pumps are triggered, they are placed in a queue to run sequentially.

The following illustration can assist in identification of pumpstand P.I. Boards, any of which can be used with or without flush.

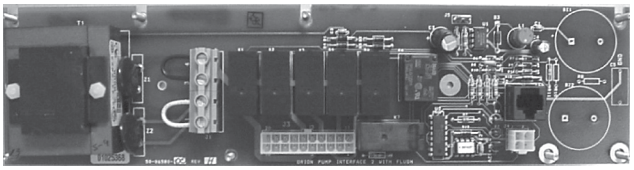
**Eclipse Flush P.I.**

For Eclipse Pumpstands



**Orion II Flush P.I.**

For Orion Pumpstands (up to 6 pumps)



**8-Pump Flush P.I.**

For Orion Pumpstands (up to 8 pumps)

Figure 11 Pumpstand Pump Interface (P.I.) Board Examples

### 2. 7. Set Pump Interface

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move selection box down (past menus showing) to SET PUMP INTERFACE.

c. Press **ENTER**. The PUMP INTERFACE menu displays.

d. Select the P.I. and press **ENTER**. If you have selected a flush P.I., the FLUSH TIME input screen appears. If you will be using a flush manifold, you must set a Flush Time to enable flush operation.

#### 2. 7. 1. Set Flush Time (Enable Flush Operation)

If you are using a flush manifold, enable flush operating by setting the Flush Time to 1 - 99 seconds. At the factory default setting of zero (0), flush is disabled, even when using a flush-compatible P.I. A flush enabled system has a fixed, 2 second pre-flush and a programmable post-flush time. See also "Flush Operation (for a Flush-compatible P.I. ONLY)" on page 6 for more information.

**NOTE:** The TOTAL ECLIPSE controller only controls flush with dedicated flush-compatible Hydro pump interface (P.I.) hardware. In flush mode, only one pump may run at a time. When multiple pumps are triggered, they are placed in a queue to run sequentially.

a. Change the active digit, indicated by the double-arrow cursor, by pressing the **UP** or **DOWN ARROW**.

b. To move to the next digit, press the **RIGHT ARROW**. To backspace, press the **LEFT ARROW**.

c. When the correct flush time appears, press the **ENTER** key to save the setting and return to the SYSTEM SETUP menu.

### 2. 8. Set Cycle Time

**NOTE:** Set Cycle Time for Standard, Group, or Occurrence Operation Mode unless the installation has loads that last longer than 99 minutes. For these extra-long loads, Cycle Time can be set to zero (OFF) and will no longer end a wash cycle, causing complete reliance on the Count Pump to end the wash cycle.

Cycle Time should be set to five minutes longer than the longest wash cycle. The range is 0, 30 - 99 minutes. The factory default is 90 minutes. If Group Mode is selected, the Cycle Time is used as the Group Interlock time.

For more information about Cycle Time, see "Cycle Time (Standard, Group, or Occurrence Modes ONLY)" on page 6.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

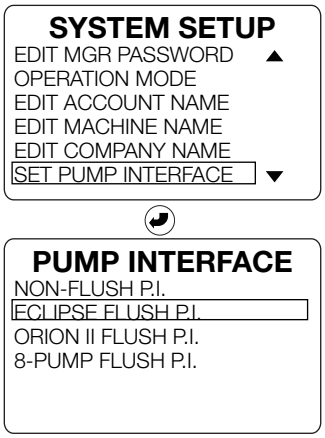
b. Move the selection box to SET CYCLE TIME and press **ENTER**. The CYCLE TIME LIMIT input screen appears.

c. Change the active digit by pressing the **UP** or **DOWN ARROW**.

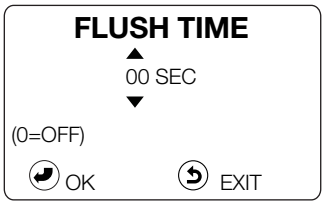
d. Move to the next digit by pressing the **RIGHT ARROW**.

e. When the desired time appears, press **ENTER** to save and return to the SYSTEM SETUP menu.

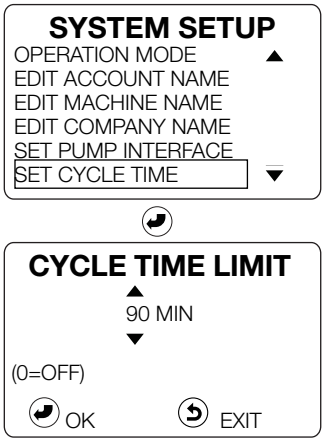
### Set Pump Interface




### Flush Time (Enable Flush)




### Set Cycle Time Limit



### 2. 9. Signal Filter Time

The signal Filter Time is the amount of time a trigger signal needs to be ON continuously before the controller will accept the signal as valid. When the Filter Time setting is reached, the signal is considered qualified (a true signal). The default Filter Time is 2 seconds. Use a higher time setting if washers present problems (i.e. unreliable signals falsely triggering pumps). Only one Filter Time can be selected and the selected time is used for all trigger signals, except the AFS trigger.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move the selection box to SIGNAL FILTER TIME and press **ENTER**. The TRIGGER FILTER screen appears.

c. Select the filter time and press **ENTER** to save and return to the SYSTEM SETUP menu.

### 2. 10. Set Auto-Formula Select [AFS] Trigger (for Standard Mode ONLY)

AFS allows a trigger signal from the washer to automatically select and run a programmed formula with a timed signal (Filter Time is not used). The AFS default setting is 0 (Off).

AFS cannot utilize a trigger signal that starts or ends a formula cycle (first pump triggered starts the formula cycle and the count pump ends the formula cycle). A more detailed explanation of AFS can be found in “Auto Formula Select (AFS)” on page 6.

To set an AFS trigger (enable Auto-Formula Select), the installer must program the washer supply signal for a total of 2 seconds multiplied by the desired formula number. For example:

Formula 1 = 2 second signal (1 x 2 seconds = 2)

Formula 2 = 4 second signal (2 x 2 seconds = 4)

Formula 3 = 6 second signal (3 x 2 seconds = 6), etc.

To select a trigger number to use as the AFS trigger:

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move the selection box to SET AFS TRIGGER and press **ENTER**. The AFS TRIGGER input screen appears.

c. Set the AFS Trigger number and press **ENTER** to save and return to the SYSTEM SETUP menu.

### 2. 11. Set User Prime

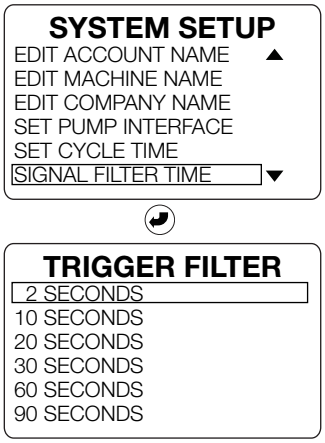
User Prime allows the machine operator to prime pumps without needing a password. The default setting is DISABLE. Select ENABLE to allow the operator to determine the length of time prime will run (an automatic shut off occurs after 10 minutes of keyboard inactivity). Select LIMITED to allow only 30 seconds of total prime per pump, per wash cycle.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

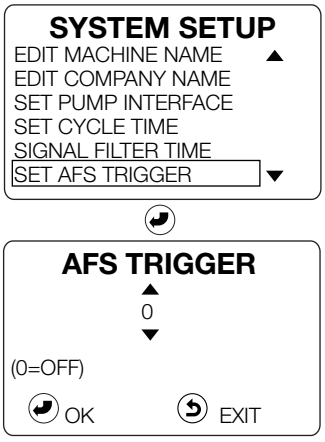
b. Move the selection box to USER PRIME ENABLE and press **ENTER**. The USER PRIME screen appears.

c. Select a setting. Press **ENTER** to save and return to SYSTEM SETUP.

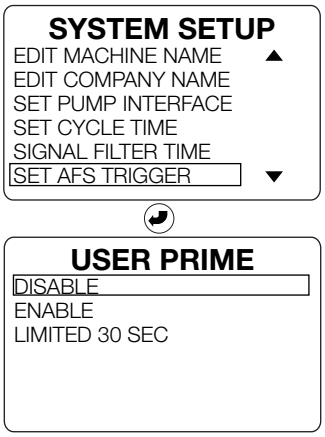
### Set Signal Filter Time




### Set Signal as AFS Trigger




### Set User Prime



## 2. 12. Set LCD Contrast

The contrast on the controller's display screen can be adjusted to adapt to the location and the viewing needs of the user. The default setting is 50; the range is 30 - 99. The two, double-arrow cursors indicate that both digits increase or decrease at the same time.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move the selection box to SET LCD CONTRAST and press **ENTER**. The LCD CONTRAST screen appears, set to 50 (mid-range).

c. Press and hold the **UP ARROW** to increase contrast (darken screen). Press and hold the **DOWN ARROW** to decreases contrast (lighten screen).

d. When you are satisfied with the display setting, press **ENTER** to save and return to SYSTEM SETUP.

## 2. 13. Set Date & Time

Change the date and time to be current for the installation, i.e. to set to Daylight Savings Time. For instructions on changing the date or time, see "Set Date and Time" on page 12. This setting is retained if the power cycles off.

## 2. 14. Clear Settings to Factory Defaults

Clear all controller settings (passwords, mode of operation, formulas, trigger assignments, flush, etc.) and restore the controller to the factory default settings. Once CLEAR SETTINGS has been performed, it cannot be undone. Date and Time settings are not affected by this function.

a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move the selection box to CLEAR SETTINGS and press **ENTER**. The CLEAR SETTINGS screen appears with a **WARNING**!

c. To clear all settings and formulas, press **ENTER** at this first warning screen. You will have one, last chance to be certain that you really want to clear settings, when the screen displays, "ARE YOU SURE?".

d. Press **ENTER** at this screen to delete all previously saved settings, restore factory defaults, and returns to SYSTEM SETUP or press EXIT to return to the previous menu.

## 2. 15. View Software ID

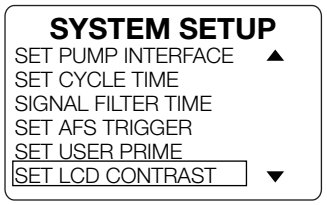
For diagnostic or troubleshooting purposes, Hydro Systems personnel may ask for the software ID information.

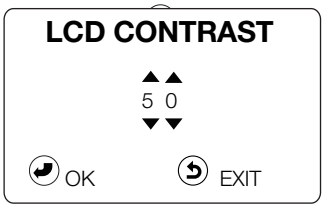
a. From the INSTALLER MENU, select INITIAL SYSTEM SETUP, and press **ENTER**. The SYSTEM SETUP menu displays.

b. Move the selection box to VIEW SOFTWARE ID and press **ENTER**. The SOFTWARE ID information screen appears.

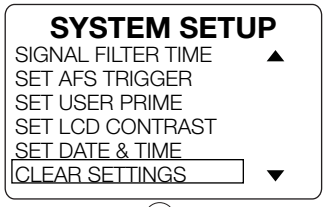
c. Press any key to return to the SYSTEM SETUP menu.

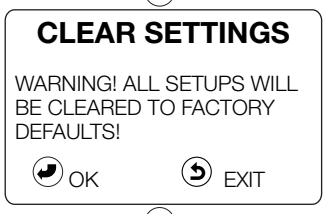
### Set LCD Contrast

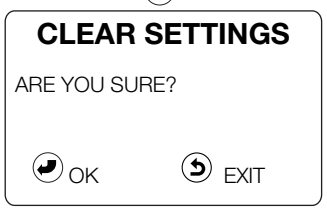


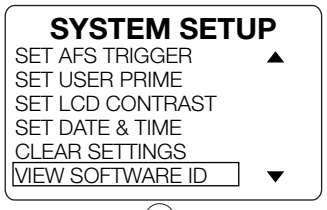

### Reset to Factory Defaults




### View Software ID



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## About Programming Formulas

PROGRAM FORMULAS contains menus to create or edit formulas for Standard, Group, Event, and Occurrence Modes. (See 2. 3. “Set Operation Mode” on page 27 for an explanation of each mode of operation.)

**Important:**

If using Relay Mode of operation, the installer should set a default weight for Formula 1 to enable accurate reports. No other formula parameters need to be set. The operator can override the default load weight with the actual weight of a load.

The TOTAL ECLIPSE controller allows up to 20 formulas to be created, using up to 8 pumps. Each formula is given a unique number (F01, F02, etc.) as a default. For ease of formula selection, a name can be added to the formula number, as described in 3. 4.“Edit Name (Optional)” on page 37. Formula names do not appear unless they are input by the installer or uploaded from a setup file on a USB flash drive. Formula names appear in the language in which they were created. Each formula can include up to 8 pumps; each pump may be programmed for up to 3 product amounts (A, B, and C) within a formula. A pump can be included in more than one formula. A delay time may be programmed for any pump.

Each pump is also given a unique number (P1, P2, etc.) as a default. For ease of programming, a chemical name may be added to the pump number, as described in 1. 1. 3.“Name Pumps (Optional)” on page 25. Pump names do not appear unless they are input by the installer or uploaded from a setup file on a USB flash drive. Pump names appear in the language in which they were created.

Each pump within a formula must be calibrated before running the formula (See 1. 1. 2.“Calibrate Pumps” on page 23).

A load is counted each time the load count pump runs (except in Event Mode, as described in “Event Mode” on page 4). The highest numbered pump with an amount programmed is automatically designated as the load count pump for each programmed formula unless it is overridden by the installer and a different load count pump is selected.

### Formula Rules

In Modes of Operations that use formulas (Standard, Event, Group and Occurrence), a pump may be set to dispense multiple times, with up to three different amounts (identified as Amounts A, B, and C). A pump will not dispense unless at least one amount (not zero) is set for that pump in the formula. If only the A amount is programmed for a pump in a formula, the first request results in Amount A dispensing. Additional requests within the same wash cycle are ignored.

If only A and B amounts are programmed for a pump in a formula, the first request results in the dispensing of Amount A. The second request results in the dispensing of Amount B. Additional requests (after the second request) are ignored.

If all three amounts (A, B, and C) are programmed for a pump in a formula, the first request results in the dispensing of Amount A. The second request results in the dispensing of Amount B and the third request results in the dispensing of Amount C. Each additional request (after the third request) results in the dispensing of Amount C again. The dispensing sequence is reset when the wash cycle ends (either because the count pump’s highest amount has run or the Cycle Time has been reached, whichever is first).

**Important:**

It is imperative that the installer allow plenty of time between triggers to ensure that a pump (or group of pumps) will run for each of its triggers.

**Programming Notes**

- Only program the pump amounts that will actually be triggered by the washer supply signals.
- Program A, B, and C amounts for different product amounts within a wash formula–or use as a pump lockout, by not programming any B or C amounts.
- On 8-Pump P.I.s, pumps 7 and 8 run as alternates to pumps 3 and 5 and share the same trigger signals (3 and 5). (See “8-Pump Interface” on page 7 for additional operating information).
- When using flush, all pumps queue up to run one at a time automatically.

## STEP 3: Program Formulas

a. From the INSTALLER MENU, select PROGRAM FORMULAS, and press ENTER. The PROGRAM FORMULAS menu displays a list of formulas by number (with formula name, if previously input or file-transferred).

b. Select a formula and press ENTER. The F0# [NAME] programming menu displays (with the first 12 letters of the pump name, if any displayed).

### 3. 1. Pump Settings

a. Select PUMP SETTINGS and press ENTER. The F0# PUMPS menu displays.

b. Select a pump and press ENTER. The F0# P# menu displays (only the formula number and pump number display; no names appear on this menu). F0 = Formula. P = Pump.

c. Select any of the following: DELAY (in seconds); P1A (Pump 1, A amount); P1B (Pump 1, B amount); or P1C (Pump 1, C amount) and press ENTER. An input screen displays for that setting.

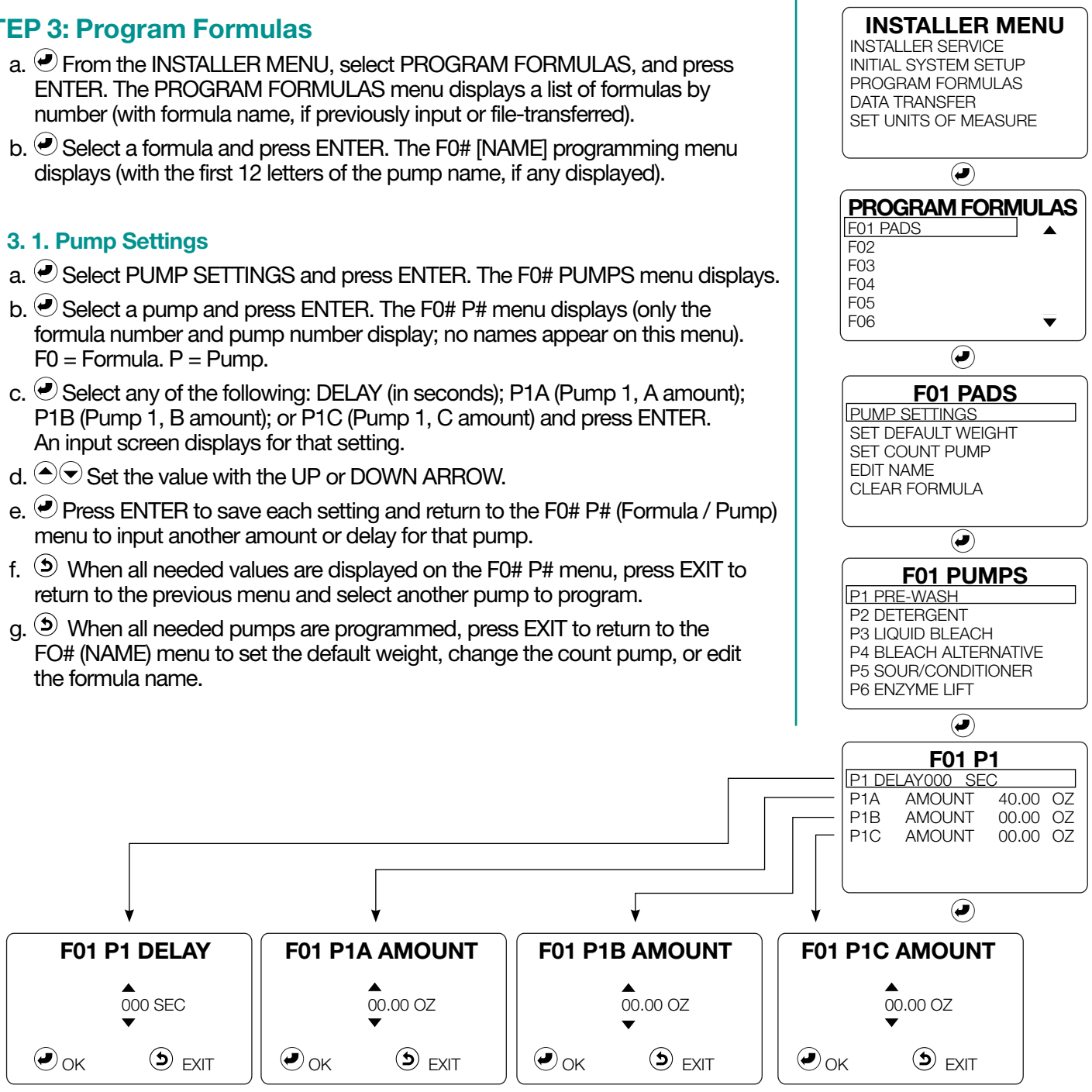
d. Set the value with the UP or DOWN ARROW.

e. Press ENTER to save each setting and return to the F0# P# (Formula / Pump) menu to input another amount or delay for that pump.

f. When all needed values are displayed on the F0# P# menu, press EXIT to return to the previous menu and select another pump to program.

g. When all needed pumps are programmed, press EXIT to return to the FO# (NAME) menu to set the default weight, change the count pump, or edit the formula name.

### Set Pump Amounts & Delays

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### 3. 2. Set Default Weight

Set the default load weight for this formula. When a load runs, either the default load weight or the operator-entered actual load weight for a specific load is recorded in the data log (for Reports).

a. Select SET DEFAULT LOAD WEIGHT and press **ENTER**. The F0# LOAD SIZE input screen displays.

b. Change the active digit by pressing the **UP** or **DOWN ARROW**. Move to the next digit by pressing the RIGHT ARROW.

c. When the desired load size appears, press **ENTER** to save and return to F0#.

### 3. 3. Set Count Pump (Optional – Standard, Group and Occurrence Modes Only)

The count pump records one complete wash cycle. It is used to count a load and reset the formula. The factory set default count pump is the formula's last (highest) pump number's last (closest to C) programmed amount. Use this setting to override the default count pump in a formula or to change the count pump if the default was previously overridden. The Installer must ensure that at least one amount is programmed for the count pump AND that the last pump to run is the count pump. All programmed count pump amounts must be requested to run or the cycle will be recorded as an "incomplete load." If two or three amounts have been assigned to the count pump, it must be requested to run at least two or three times, respectively.

a. Select SET COUNT PUMP and press **ENTER**. The F0# COUNT PUMP selection screen displays all pumps with at least one amount set.

b. Move the selection box to select the count pump number and amount and press **ENTER** to save and return to the EDIT NAME screen.

### 3. 4. Edit Name (Optional)

Add a name to the formula number. The name is limited to 15 characters.

a. Select EDIT NAME and press **ENTER**. The NAME F01 input screen displays.

b. Change the active digit by pressing the **UP** or **DOWN ARROW**.

c. Move to the next digit by pressing the **RIGHT ARROW**.

d. When the desired name appears, press **ENTER** to save and return to the F0# menu.

e. Press **EXIT** to return to PROGRAM FORMULAS and select another formula. If all needed formulas are programmed, press **EXIT** again to return to the INSTALLER MENU.

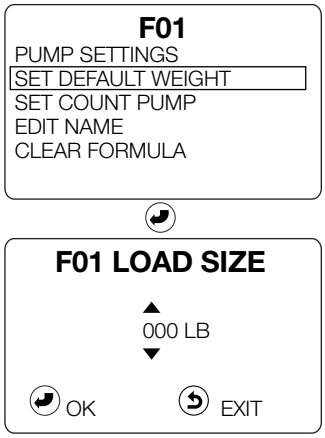
### 3. 5. Clear Formula

Use this menu only if you want to delete this formula's settings.

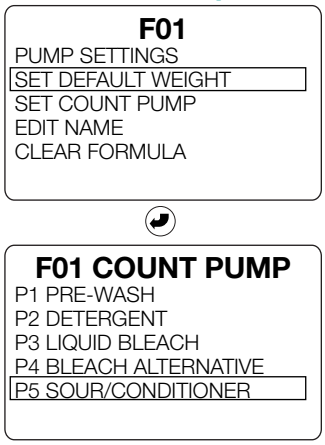
a. Select CLEAR FORMULA and press **ENTER**. The CLEAR F0# menu displays a **WARNING**!

b. Press **ENTER** to delete all formula information and return to F0# menu. Press **EXIT** if you DO NOT want to delete the formula settings. Continue pressing **EXIT** to return to the INSTALLER MENU.

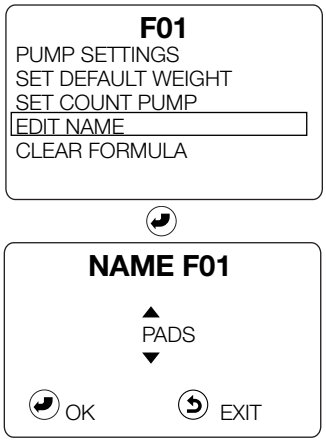
### Set Default Weight



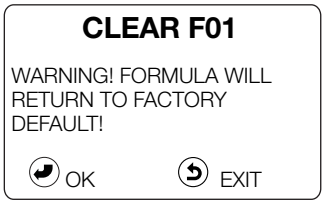

### Set Count Pump




### Edit/Add Formula Name




### Clear Formula Settings



## STEP 4: Data Transfer

This set of menus allows the installer to transfer data (i.e., formulas, settings, usage reports) to and from the TOTAL ECLIPSE controller via a USB flash drive. In this setting, the word WRITE means to send data (often called "download") from the controller to the USB flash drive. The word READ means to send data (often called "upload") from the USB drive to the Controller. Sending data can take from 2 to 20 seconds or more.

**WRITE:**

Save Reports, Setup files (formulas & settings) from the controller to a USB flash drive.

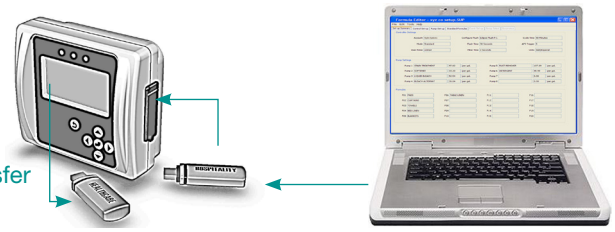


Figure 12 Read and Write Data Transfer

**READ:**

Create Formulas and Settings on a computer, then transfer the Setup File — via a USB flash drive—to a TOTAL ECLIPSE Controller.

### 4. 1. Write Reports

Transfer laundry machine data, called Summary Reports, from the controller to a computer via a USB flash drive. Reports are in HTML format and can be viewed, printed or imported into spreadsheet programs (e.g., Microsoft Excel). Each report includes the Account and Machine names (if input by the installer) and the information included in the date range.

**NOTE:** Between 2-3 month's report data can be held in the controller's memory, depending upon machine usage. Once the memory is full, recent data will overwrite the oldest data. It is recommended that Reports are run every 30-60 days to avoid loss of information.

The following reports appear on the USB flash drive:

- [NAME]_D.htm (Diagnostic Report)
- [NAME]_F.htm (Formula Report)
- [NAME]_P.htm (Productivity Summary Report)
- [NAME]_S.htm (Settings Report)

a. From the INSTALLER MENU, select DATA TRANSFER, and press **ENTER**. The DATA TRANSFER menu displays.

b. Select WRITE REPORTS and press **ENTER** to reach the REPORT DATE FROM: screen. The first digit of the year is selected as the active digit.

c. Change the active digit by pressing the **UP** or **DOWN ARROW**. Move to the next digit by pressing the **RIGHT ARROW**.

d. Set the "FROM" date for report information. The default is the last "FROM" date.

e. Press **ENTER** to reach the REPORT DATE TO: screen. Set the end date for report information (in the same manner as "FROM" date). The default is the current date.

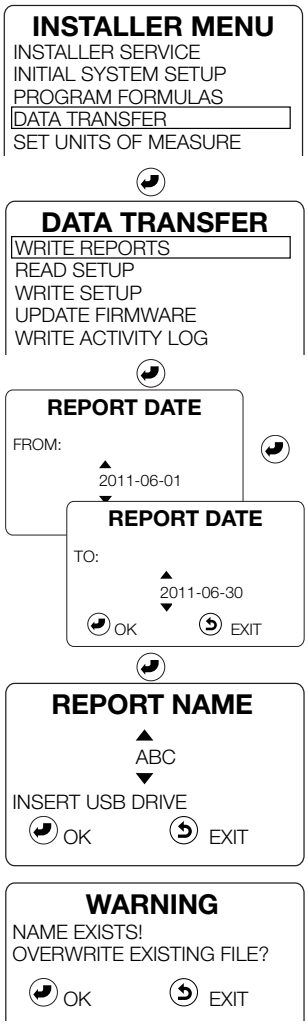
f. After setting report dates, press **ENTER** to reach the REPORT NAME screen. Input a unique name with which to save this report to your USB flash drive. The default is the last report name used.

g. Connect USB flash drive to the controller and press **ENTER**. (If a duplicate report name already exists on your USB flash drive, a warning appears and asks if you want to overwrite the existing report. If you do NOT want to replace the existing report, press **EXIT** and input a different name.)

h. + The light on the USB flash drive will flicker to indicate data transfer. When data transfer is complete, the display returns to the DATA TRANSFER menu.

i. Press **EXIT** to return to the INSTALLER MENU.

### Write Reports to USB



### 4. 2. Read Setup

**NOTE:** Five settings (plus language, date and time) are NOT INCLUDED in data transfer and are unique to each controller. They are: Installer Password, Manager Password, Pump Calibration, Machine Name, and Company Name. These must be set individually using each controller's keypad. Look for this icon to find instructions for these settings in this chapter.

Transfer Setup Files (settings and formulas) from a USB flash drive into a TOTAL ECLIPSE controller. If more than six setup files are contained on the connected USB flash drive, they can be viewed by pressing the UP or DOWN ARROW.

a. Connect a USB flash drive with the setup file(s) to the USB port on the controller (location illustrated in Figure 5" USB Flash Drive Connection" on page 13).

b. From the INSTALLER MENU, select DATA TRANSFER, and press **ENTER**. The DATA TRANSFER menu displays.

c. Select READ SETUP and press **ENTER**. The SETUP FILE menu displays a list of files on the USB drive. If screen is blank, the controller cannot find files. Make sure that a FAT32 formatted, 2GB or smaller, USB flash drive is connected and contains at least one setup file.

d. Select the setup file to send to the controller and press **ENTER**. A warning screen confirms that controller settings will be overwritten.

e. Press **ENTER** again to load the new setup file into the controller (or press **EXIT** to cancel).

### 4. 3. Write Setup

**NOTE:** Five settings are NOT INCLUDED in data transfer nor are they overwritten by the data transfer They are: Installer Password, Manager Password, Pump Calibration, Machine Name and Company Name. These must be set individually using each controller's keypad. Look for this icon to find instructions.

Write settings and formulas (a setup file) from the controller to a USB flash drive. Write Setup File from a Controller to a USB Flash Drive Connect a USB flash drive to the Type-A USB port on the controller.

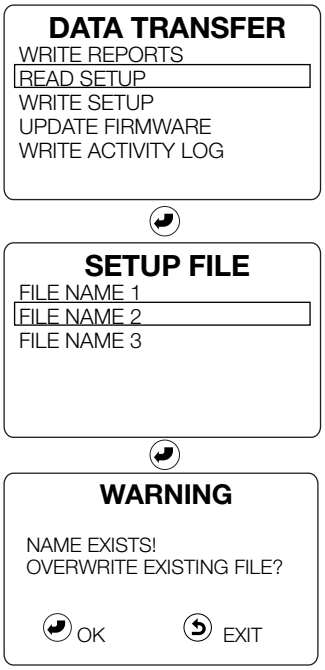
a. From the DATA TRANSFER menu, select WRITE SETUP and press **ENTER**. The SETUP NAME input screen displays.

b. Name the setup file by changing the active digit with the **UP** or **DOWN ARROW**.

c. Connect a USB flash drive to the USB port on the controller (location illustrated in Figure 5 "USB Flash Drive Connection" on page 13).

d. Press the **ENTER** key to load the controller's setup file into the USB flash drive. (If the filename already exists on the USB flash drive, a **WARNING** screen offers the choice to overwrite the existing file or create a new file with a different name. To input a new name (return to the SETUP NAME input screen), press **EXIT**. If there are no Setup Files on the flash drive (or if no USB flash drive is connected), the ERROR message "UNABLE TO OPEN FILE" appears.

**Read Setup File into a Controller**




**Write Setup File from a Controller to a USB Flash Drive**

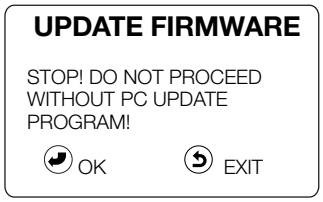
### 4. 4. Update Firmware

DO NOT attempt to update firmware unless directed to do so by Technical Support personnel. Cycle power to the controller if you reach the second UPDATE FIRMWARE screen and cannot proceed with the update.

**CAUTION:**

Installing updated firmware in the controller causes all settings and formulas to be cleared to factory defaults. Save the controller's Setup File to a USB flash drive before updating firmware.

Update Firmware



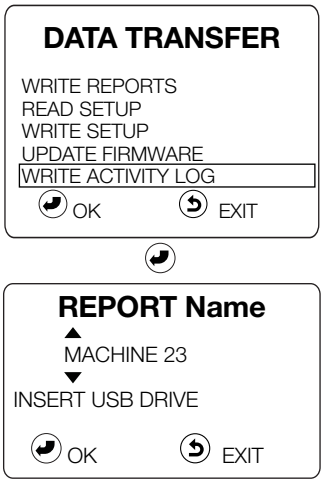

### 4. 5. Write Activity Log

The Activity Log is a more detailed diagnostic report than the Summary Diagnostic Report. The Activity Log gives added details about a particular wash cycle and/or wash operation that will aid in troubleshooting problems. The log contains details about the last 40-50 wash cycles (depending upon the complexity of the cycles), with time-stamped activity of trigger signals, pump dispense signals and the flush signal.

No date range can be selected for this report. All activity is printed, from the oldest to the most recent. If the Activity Log buffer is filled, the most recent activity overwrites the oldest activity.

**NOTE:** Activity Log data can be cleared using the Installer Service menu described in menu 1.5. "Clear Data Log" on page 26.

Update Firmware




a. From the DATA TRANSFER menu, select WRITE ACTIVITY LOG and press **ENTER**. The REPORT NAME input screen displays.

b. Name the Activity Log by changing the active digit with the **UP** or **DOWN ARROW**.

c. Connect a USB flash drive to the USB port on the controller (location illustrated in Figure 5 "USB Flash Drive Connection" on page 13).

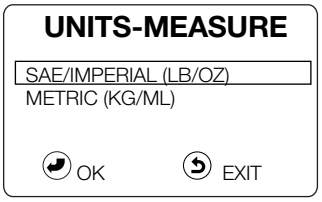
d. Press the **ENTER** key to load the Activity Log file into the USB flash drive.

## STEP 5: Set Units of Measure

Units of Measure can be set at installation or can be changed while the controller is powered up. Previously input formula amounts are automatically converted to the new Unit of Measure.

Product cost-per-volume is reset to zero, however, as the cost will change based Set Units of Measure upon the volume measurement used. Product cost must be re-input (1. 1. 4."Enter Product Costs (Optional)" on page 25) whenever the Unit of Measure is changed.

Set Units of Measure




Select SAE / IMPERIAL (LB/OZ) or METRIC (KG/ML) and press **ENTER**.

## Frequently Asked Questions

This section provides answers to some of the most frequently asked questions during calls to our Technical Service Department. These are included in order to provide answers when it is most important: during installation or report evaluation.

**How is a Flush System Configured?**

The TOTAL ECLIPSE system offer flush manifold control when used with all Orion II, Eclipse or 8-Pump P.I. pumpstands or upgrade kits. When programming for flush installations, confirm that the "Configure PI" setting is appropriate for the Pump Interface (PI) being used and that the Flush Time is set to a non-zero number. Use the illustrations in section 2. 7."Set Pump Interface" on page 32, to select the correct PI configuration.

**How is a Non-Flush System Configured?**

Use this selection for non-flush operation. On an 8-Pump P.I., the Flush/Non-Flush Selection Jumper must be in the non-flush position to enable non-flush operation.

**Eclipse Pumpstands with Flush (up to 6 pumps)**

This is the factory default P.I. This selection enables the flush control functions of our Eclipse Pumpstands if Flush Time is set to a non-zero number. If no flow is sensed, or water flow falls below .65 GPM, an optional flow switch on the flush manifold causes all pumps to shut down. This provides a safety interlock in the event of low water flow or other water flush system failures.

A flush jumper is present at the flush connector on the Pumpstand. Remove this jumper to connect the Flush Manifold Interface Cable. Pumps will not run without either the flush jumper or a functioning Flush Manifold connected.

**Orion 2 Pumpstands (up to 6 pumps) with Flush and an Orion 2 P.I. board**

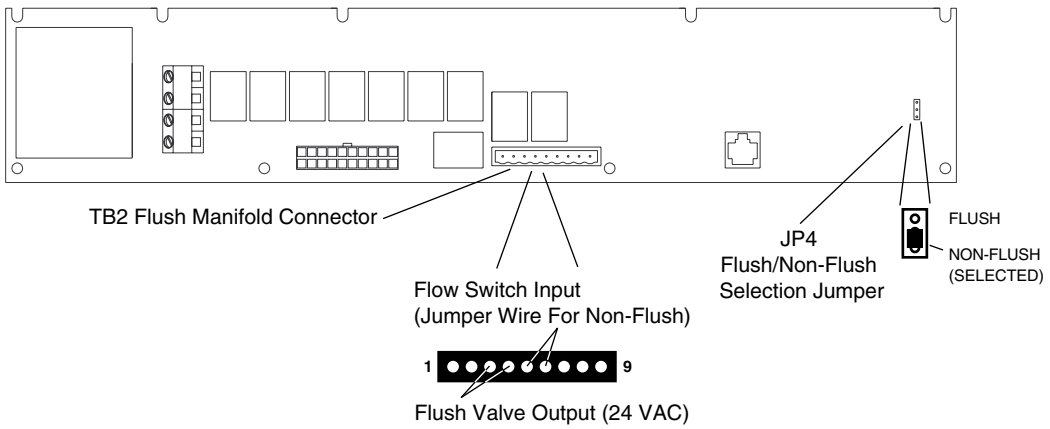
This selection enables the flush control functions of the LM-100, LL-6000 or LL-8000 6-pump Orion systems that use an Orion II P.I. board. Flush Time must be set to a non-zero number. If no flow is sensed, or water flow falls below .65 GPM, an optional flow switch on the flush manifold causes all pumps to shut down. This provides a safety interlock in the event of low water flow or other water flush system failures.

A flush jumper is present at the flush connector on the Pumpstand. Remove this jumper to connect the Flush Manifold Interface Cable. Pumps will not run without either the flush jumper or a functioning Flush Manifold connected.

**Orion Pumpstands (up to 8 Pumps) with Flush and an 8-Pump P.I. board**

This selection enables the flush control functions of our LM-100 Orion series using an 8-Pump-capable Pump Interface Boards. These are typically used in LL-6000 units, LL-8000 units and 8-Pump upgrade kits. In addition to setting the Controller flush system configurations, confirm that all safety interlocks are set correctly on the PI board, i.e. solenoid connected, pressure or flow switch connected and contacts closed with flow, flush/non-flush jumper set to flush.

Figure 13 8-Pump Interface Board Flush/Non-Flush Connections



## Frequently Asked Questions (Continued)

**NOTE:** In flush configurations, multiple pumps triggered to run at the same time will run one at a time, in queue. It is imperative that the installer allow plenty of time between triggers to ensure that a pump (or group of pumps) will run for each of its triggers. Failure to allow sufficient time between triggers could result in triggers for pumps being ignored.

**What if Auto Formula Select Doesn't Work?**

Auto formula select uses a programmable timed washer signal to pre-select the desired dispenser formula for "hands-free" operation and dedication of the dispensing system to microprocessor controlled washers. Ideally, use of an unused trigger input to the Machine Interface is advisable. In cases where this is not feasible, you may use a pump trigger signal input if the following guidelines are met:

- The washer must always be run "full cycle" so that the programmed count pump runs to count the load and reset the dispenser to an idle condition.
- The auto formula select signal may not be the trigger signal that starts or ends a formula cycle (first pump triggered starts the formula cycle and the count pump ends the formula cycle).

Failure to follow these guidelines will result in erratic auto selection of formulas. For more information, see section 2. 10."Set Auto-Formula Select [AFS] Trigger (for Standard Mode ONLY)" on page 33.

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# Formula Worksheet

Reproduce this sheet and keep on file for future use when preparing wash formulas prior to programming.

| | | Formula 1 | Formula 2 | Formula 3 | Formula 4 |
|---|---|---|---|---|---|
| **Pump** | **Product** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** |
| **1** | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |
| 5 | | | | | |
| 6 | | | | | |
| 7 | | | | | |
| 8 | | | | | |

| | | Formula 5 | Formula 6 | Formula 7 | Formula 8 |
|---|---|---|---|---|---|
| **Pump** | **Product** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** |
| **1** | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |
| 5 | | | | | |
| 6 | | | | | |
| 7 | | | | | |
| 8 | | | | | |

| | | Formula 9 | Formula 10 | Formula 11 | Formula 12 |
|---|---|---|---|---|---|
| **Pump** | **Product** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** |
| **1** | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |
| 5 | | | | | |
| 6 | | | | | |
| 7 | | | | | |
| 8 | | | | | |

| | | Formula 13 | Formula 14 | Formula 15 | Formula 16 |
|---|---|---|---|---|---|
| **Pump** | **Product** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** |
| **1** | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |
| 5 | | | | | |
| 6 | | | | | |
| 7 | | | | | |
| 8 | | | | | |

| | | Formula 17 | Formula 18 | Formula 19 | Formula 20 |
|---|---|---|---|---|---|
| **Pump** | **Product** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** | **QTY A B C DLY** |
| **1** | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |
| 5 | | | | | |
| 6 | | | | | |
| 7 | | | | | |
| 8 | | | | | |

## Formula Editor Setup File Transfer

Create settings and formulas (a Setup File) on the computer-based Formula Editor (download Formula Editor software and language files from www.HydroSystemsCo.com). When a Setup File is saved onto a 16 GB or smaller USB flash drive, it is easy to transfer the file (in the language used for input) to any TOTAL ECLIPSE controller, using the controller's DATA TRANSFER function. Five settings (and the controller menu language, date, and time) are unique to each controller and cannot be transferred via a USB flash drive. Installer Password, Manager Password, Machine Name, Company Name, and Pump Calibration must be individually set using each controller's keypad and are marked with a small icon next to those instructions in Chapter 5 that begins on page 21. The keypad is also used to input the Installer Password to access the controller's Installer Menus. To change the controller menu language, see "Select Operating Language" on page 11.

**CAUTION:**

Previously programmed formulas and settings that are stored in the controller will be erased and overwritten when a setup file is transferred from a USB flash drive to the controller. Be certain that you want this to occur. There is NO undo button.

## Key Functions

- **AUTOMATIC KEY REPEAT** = Press and HOLD any key
- **ENTER** a menu = **ENTER** key
- **EXIT** to the previous menu without saving changes = **EXIT** key
- **EDIT/INPUT** a number (0-9), letter (A-Z), hyphen (-), underscore (_) or space = **UP/DOWN ARROW** keys
- **MOVE INPUT CURSOR** backward or forward = **RIGHT/LEFT ARROW** keys or
- MOVE Selection Box = **UP/DOWN ARROW** keys or
- **EXIT INSTALLER MENUS** = Repeatedly press **EXIT** key

## Installer Password and Access to Data Transfer Menu

The factory default installer password is 01234. For added security, change the password upon installation. See 2. 1. "Edit Installer Password" on page 27.

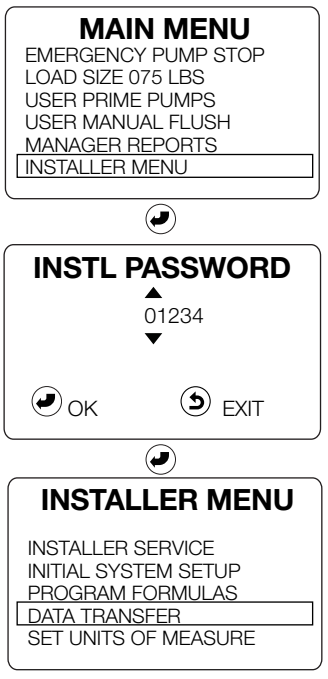
a. From the MAIN MENU, move selection box to INSTALLER MENU (last item, after MANAGER REPORTS) and press **ENTER**. The INSTL PASSWORD menu displays.

b. Change the active digit, indicated by the double-arrow cursor , by pressing the **UP** or **DOWN ARROWS**.

c. To move to the next digit, press the **RIGHT ARROW** . To backspace, press the **LEFT ARROW**.

d. When the correct password displays, press **ENTER** to launch the INSTALLER MENU.

**Input Installer Password**



## Read Setup (transfer a setup file from USB flash drive to a controller)

**NOTE:** Five settings (and the controller menu language, date, and time) are NOT INCLUDED in a Setup File (file extension .sup) nor are they overwritten by the data transfer. Installer Password, Manager Password, Pump Calibration, Machine Name, and Company Name must be set individually using each controller's keypad. Look for the in the previous chapter to find instructions for editing these settings.

Load settings and formulas (a Setup File) from a USB flash drive into a TOTAL ECLIPSE controller. If more than six setup files are on the connected USB flash drive, they can be viewed by pressing the UP or DOWN ARROWS.

a. Connect a USB flash drive with a Setup File to the Type-A USB port on the controller (See Figure 5 "USB Flash Drive Connection" on page 13).

b. From the INSTALLER MENU, select DATA TRANSFER and press **ENTER**. The DATA TRANSFER menu displays.

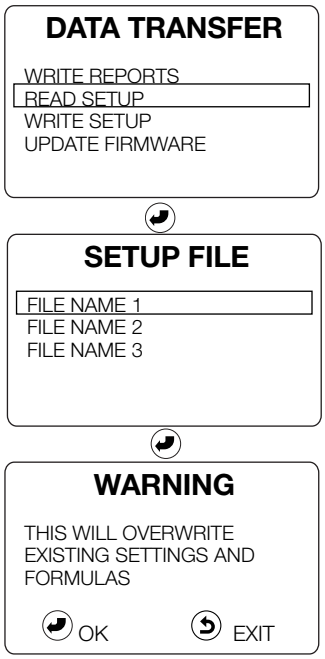
d. Select the setup file to send to the controller and pres **ENTER**. A warning screen confirms that controller settings will be overwritten.

e. Press **ENTER** again to load the new setup file into the controller (or press **EXIT** to cancel).

**NOTE:** If the screen displays "ERROR: UNABLE TO OPEN FILE", there may be no readable .sup file on the USB flash drive.

f. To confirm transfer of the new data, press **EXIT** to go back to the INSTALLER MENU and select the PROGRAM FORMULAS menu. View formula settings to confirm.

**Read Setup File into a Controller**




## Calibrate Pumps

You must calibrate all pumps you will use in a formula. Programmed formulas will not run if pumps are not calibrated. In Relay Mode, you must calibrate pumps in order to establish pump output. (See"Calibrate Pumps" on page 23).

## Prime Pumps

Prime the intake tube after product container or tube change. An animated progress bar indicates that prime is running. (See "Prime Pumps" on page 23.)

## Additional Data Transfer Information

Transfer Setup Files between TOTAL ECLIPSE controllers or create and save Controller usage reports (in HTML format) from a controller to a computer via a USB flash drive. (See "Data Transfer" on page 38 for details).

**Language Files**

- Two types of language files can be downloaded from Hydro Systems' website. A Formula Editor language file changes only the menu screens in Formula Editor software (file extension .properties). These language files should be downloaded to the computer on which the Formula Editor is used and placed in the Program Files \ Hydro Controls \ Formula Editor \ Languages folder. Start the Formula Editor and click Tools / Customize / Languages to select the new language.
- To change the TOTAL ECLIPSE controller's menu language, you must download a TOTAL ECLIPSE controller language file (file extension .LNG) to a USB flash drive. Power off the TOTAL ECLIPSE controller, connect the USB flash drive, and restore power to the controller. Select the new language when the LANGUAGE menu appears.

# TOTAL ECLIPSE Controller Reports

The TOTAL ECLIPSE controller generates four types of reports, collectively called the Summary Reports, (as illustrated on pages 47-51). All information contained in these reports is secure; access is controlled via a password. From the Main Menu, the Manager Password only allows access to the Productivity Report. From the Installer Menu's Data Transfer function, the Installer Password allows access to all four Summary Reports.

Reports are saved to a USB flash drive and may then be downloaded into a computer with a USB port. Reports are in HTML format. They can be viewed and printed or imported into spreadsheet programs, such as Microsoft Excel. For additional data transfer instructions, see Section 4.1."Write Reports" on page 38.

Summary Reports have the same header and footer. The header contains four editable fields:

- Account Name
- Machine Name
- FROM Date (report includes information beginning on Midnight of this date)
- TO Date (report includes information through 11:59 pm on this date) Each footer contains the Total Eclipse firmware part number and revision.

### Sample Controller Reports

The following pages contain a sample of each time of report (saved with the following file names):

- [CUSTOM NAME]_D.htm (Diagnostic Report) – Tally of Pump Triggers and User Primes
- [CUSTOM NAME]_F.htm (Formula Report) – Formula Pump Amounts, Delay and Count Pump (in red)
- [CUSTOM NAME]_P.htm (Productivity Report) – Total Load Counts, Weights and Product Costs
- [CUSTOM NAME]_S.htm (Settings Report) – Overview of Controller Settings
- [CUSTOM NAME]_L.htm (Activity Log Report) – Detailed Diagnostic Report

### Definitions of "Productivity Report" Fields

| TERM | DEFINITION |
|---|---|
| Total Loads for the full amount | Load counts since last "Clear Data Log." One load counts every time the count pump runs programmed. |
| Incomplete Loads | Loads in which not all programmed pumps ran before the count pump. |
| Total Weight | Total of operator-entered and default weights. |
| Chemical Cost | Product cost per unit as set by the installer. If Unit of Measure was changed after cost were entered, the cost will show as zero unless it was re-entered for the new Unit of Measure. |
| Chemical Cost/100 Weight | Real-time costs while each pump runs, based on product cost per unit (gallon or liter) that was set by installer. |

# Productivity Report

Report From: 2010-12-08
To: 2010-12-08

Account: Hydro
Machine:

| # | Formula | Total Loads | Stopped Loads | Incomplete Loads | Total Weight | Stop / Incmplt. Weight | *Chem. Cost | *Chem. Cost / 100 Wgt. |
|---|---|---|---|---|---|---|---|---|
| 1 | PADS | 1 | 0 | 0 | 150 | 0 | 14.39 | 9.60 |
| 2 | CURTAINS | 4 | 1 | 0 | 800 | 200 | 20.29 | 2.54 |
| 3 | TOWELS | 1 | 0 | 0 | 220 | 0 | 7.22 | 3.28 |
| 4 | BED_LINEN | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 5 | BLANKETS | 1 | 0 | 0 | 110 | 0 | 3.55 | 3.22 |
| 6 | TABLE_LINEN | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 7 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 8 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 9 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 10 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 11 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 12 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 13 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 14 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 15 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 16 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 17 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 18 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 19 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 20 | | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| - | NO CHEMICAL | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | **7** | **1** | **0** | **1280** | **200** | **45.45** | |

| # | PUMP | Amount (GAL) | *Chem. Cost |
|---|---|---|---|
| 1 | PRE-WASH | 0.39 | 15.64 |
| 2 | DETERGENT | 1.28 | 25.64 |
| 3 | LIQUID BLEACH | 0.06 | 2.19 |
| 4 | BLEACH ALT | 0.08 | 1.97 |
| 5 | SOUR-CONDIT | 0.62 | 0.00 |
| 6 | | 0.00 | 0.00 |

*Does not include User Prime costs.

TOTAL ECLIPSE
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# Formula Report

Report From: 2010-12-08
To: 2010-12-08

Account: Hydro
Machine:
RED = Count Pump

| PADS | COST: 14.38 | DEFAULT WEIGHT: 150 | | | | | | |
|---|---|---|---|---|---|---|---|---|
| PUMPS | PRE-WASH | DETERGENT | LIQUID BLEACH | BLEACH ALT | SOUR-CONDIT | P6 | P7 | P8 |
| DELAY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| QTY A OZ | 40.00 | 12.00 | 0.00 | 0.00 | 10.00 | 0.00 | 0.00 | 0.00 |
| QTY B OZ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| QTY C OZ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| CURTAINS | COST: 8.12 | DEFAULT WEIGHT: 200 | | | | | | |
|---|---|---|---|---|---|---|---|---|
| PUMPS | PRE-WASH | DETERGENT | LIQUID BLEACH | BLEACH ALT | SOUR-CONDIT | P6 | P7 | P8 |
| DELAY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| QTY A OZ | 0.00 | 14.00 | 0.00 | 0.00 | 20.00 | 0.00 | 0.00 | 0.00 |
| QTY B OZ | 0.00 | 18.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| QTY C OZ | 0.00 | 20.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| TOWELS | COST: 7.19 | DEFAULT WEIGHT: 220 | | | | | | |
|---|---|---|---|---|---|---|---|---|
| PUMPS | PRE-WASH | DETERGENT | LIQUID BLEACH | BLEACH ALT | SOUR-CONDIT | P6 | P7 | P8 |
| DELAY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| QTY A OZ | 10.00 | 12.00 | 8.00 | 0.00 | 10.00 | 0.00 | 0.00 | 0.00 |
| QTY B OZ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| QTY C OZ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| F07 | COST: 0.00 | DEFAULT WEIGHT: 0 | | | | | | |
|---|---|---|---|---|---|---|---|---|
| PUMPS | PRE-WASH | DETERGENT | LIQUID BLEACH | BLEACH ALT | SOUR-CONDIT | P6 | P7 | P8 |
| DELAY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| QTY A OZ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| QTY B OZ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| QTY C OZ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

TOTAL ECLIPSE
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REV: 1148
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# Settings Report

Report From: 2010-12-08
To: 2010-12-08

Account: Hydro
Machine:

| | |
|---|---|
| OPERATION MODE | STANDARD |
| UNITS-MEASURE | SAE/IMPERIAL (LB/OZ) |
| TRIGGER FILTER | 2 SECONDS |
| PUMP INTERFACE | ECLIPSE FLUSH P.I. |
| FLUSH TIME | 1 SEC |
| CYCLE TIME LIMIT | 0 MIN |
| USER PRIME | ENABLE |
| AFS TRIGGER | 5 |

| # | PUMP | CALIB. IN OZ/MIN | COST/GAL | TUBE CHANGE DATE |
|---|---|---|---|---|
| 1 | PRE-WASH | 137.1 | 40.00 | 2010-01-01 |
| 2 | DETERGENT | 137.1 | 20.00 | 2010-01-01 |
| 3 | LIQUID BLEACH | 192.0 | 35.00 | 2010-01-01 |
| 4 | BLEACH ALT | 252.6 | 25.00 | 2010-01-01 |
| 5 | SOUR-CONDIT | 252.6 | 0.00 | 2010-01-01 |
| 6 | | 0.0 | 0.00 | 2010-01-01 |
| 7 | | 0.0 | 0.00 | 2010-01-01 |
| 8 | | 0.0 | 0.00 | 2010-01-01 |

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# Diagnostic Report

Report From: 2010-12-08

To: 2010-12-08

Account: Hydro

Machine:

| USER PRIME | PRE-WASH | DETERGENT | LIQUID BLEACH | BLEACH ALT | SOUR-CONDIT | P6 | P7 | P8 |
|---|---|---|---|---|---|---|---|---|
| Amount | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| PADS | PRE-WASH | DETERGENT | LIQUID BLEACH | BLEACH ALT | SOUR-CONDIT | P6 | P7 | P8 |
|---|---|---|---|---|---|---|---|---|
| Amount A | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| Amount B | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Amount C | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CURTAINS | PRE-WASH | DETERGENT | LIQUID BLEACH | BLEACH ALT | SOUR-CONDIT | P6 | P7 | P8 |
|---|---|---|---|---|---|---|---|---|
| Amount A | 0 | 4 | 0 | 0 | 3 | 0 | 0 | 0 |
| Amount B | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 |
| Amount C | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |

| TOWELS | PRE-WASH | DETERGENT | LIQUID BLEACH | BLEACH ALT | SOUR-CONDIT | P6 | P7 | P8 |
|---|---|---|---|---|---|---|---|---|
| Amount A | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 |
| Amount B | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Amount C | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| BED LINEN | PRE-WASH | DETERGENT | LIQUID BLEACH | BLEACH ALT | SOUR-CONDIT | P6 | P7 | P8 |
|---|---|---|---|---|---|---|---|---|
| Amount A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Amount B | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Amount C | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

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# Activity Log Report

Account: Hydro
Machine:

| Time Stamp | Formula | T1 | T2 | T3 | T4 | T5 | T6 . | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | Flush |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 2010-12-08 14:43:52 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:43:56 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:43:57 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:44:00 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:44:01 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:44:04 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:44:05 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:44:07 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:44:08 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:44:10 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:52:28 | F01 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:52:30 | F01 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:52:35 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:52:47 | F01 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:52:48 | F01 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:52:50 | F01 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:52:55 | F01 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:52:59 | F01 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:01 | F01 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:04 | F01 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:08 | F01 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:08 | F02 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:14 | F02 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:14 | F02 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:16 | F02 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:20 | F02 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:23 | F02 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:25 | F02 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:27 | F02 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:29 | F02 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:32 | F02 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:42 | F03 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:44 | F03 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:47 | F03 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:48 | F03 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:50 | F03 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:52 | F03 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:55 | F03 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:57 | F03 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:53:58 | F03 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:54:00 | F03 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2010-12-08 14:54:03 | F03 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

TOTAL ECLIPSE
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## PC-Based Formula Editor Summary Report

Formula Editor's Summary Report provides complete details of settings and formulas within a Setup File. To view this report in an HTML browser window, click CTRL + P. You can then save and/or print the report.

Two pages of a sample report follow:

xyz co setup.sup Summary Report

NAME: xyz co setup.sup

Date: Wed Nov 12 10:44:39 PST 2011

**Controller Settings**

Account: Hydro

Mode: Standard

Units of Measure: SAE/Imperial

User Prime: Limited

Configure Flush: Eclipse Flush P.I.

Flush Time: 30 Seconds

Filter Time: 2 Seconds Cycle Time: 90 Minutes

AFS Trigger: 5

**Pump Settings**

| Pump | ChemicalName | Cost Per Volume |
|---|---|---|
| P01 | STAIN TREATMENT 2 | 5.63 / per gallon |
| P02 | SOFTENER | 8.77 / per gallon |
| P03 | LIQUID BLEACH | 13.88 / per gallon |
| P04 | BLEACH ALTERNAT | 6.88 / per gallon |
| P05 | RUST REMOVER | 28.45 / per gallon |
| P06 | DETERGENT | 12.15 / per gallon |
| P07 | | 0.0 / per gallon |
| P08 | | 0.0 / per gallon |

Page 1

xyz co setup.sup Summary Report

Formula Settings

Formula Name F01: PADS

Default Load Weight: 200 (lbs)

Count Pump: default

| Pump: | Delay: | Amount A (oz): | Amount B (oz): | Amount C (oz): |
|---|---|---|---|---|
| P01 | 0 | 1 | 1 | 1 |
| P02 | 0 | 2 | 2 | 2 |
| P03 | 0 | 3 | 3 | 3 |
| P04 | 0 | 4 | 4 | 4 |
| Po5 | 0 | 5 | 5 | 5 |

Formula Name F02: CURTAINS

Default Load Weight: 240 (lbs)

Count Pump: default

| Pump: | Delay: | Amount A (oz): | Amount B (oz): | Amount C (oz): |
|---|---|---|---|---|
| P04 | 0 | 4 | 5 | 6 |
| P05 | 0 | 6 | 6 | 7 |

Formula Name F03: TOWELS

Default Load Weight: 240 (lbs)

Count Pump: default

| Pump: | Delay: | Amount A (oz): | Amount B (oz): | Amount C (oz): |
|---|---|---|---|---|
| P06 | 0 | 3 | 4 | 4 |

Formula Name F04: BED LINEN

Default Load Weight: 230 (lbs)

Count Pump: default

| Pump: | Delay: | Amount A (oz): | Amount B (oz): | Amount C (oz): |
|---|---|---|---|---|
| P01 | 0 | 1 | 1 | 2 |
| P02 | 0 | 2 | 2 | 3 |
| P03 | 0 | 3 | 3 | 4 |
| P04 | 0 | 4 | 4 | 5 |

Page 2

Figure 19 Formula Editor Summary Report (Sample)

## Troubleshooting Basics

### Confirm Correct Pump Calibration and Formula Programming in Controller

When troubleshooting for no product on signal, always confirm pump calibration and formula amounts are correctly programmed in the Controller. We advise that you keep an inventory of the following new or "known good" spare parts to use for substitution purposes when troubleshooting (or you can "borrow" components from an adjacent dispensing system):

- Controller
- Pump Interface PCB
- Wiring Harness Plate Assy.
- J1 Cable
- Machine Interface (with J2 Cable)

### Confirm J1 and J2 Cable Integrity

Always ensure that all telco connectors (J1 and J2 Cables) are clean and corrosion free. Examine cables for cuts or kinks which can indicate broken wires. When in doubt, replace defective cables.

### Pump Run Order

Only one pump may run at a time in flush mode. Multiple pumps that are triggered simultaneously will queue up. Based on this rule, all pumps triggered will run as long as the load count pump trigger is last. Sufficient time must be allowed between triggers to enable all triggered pumps to run. Failure to allow sufficient time between triggers could result in triggers for pumps being ignored.

### Flush Manifold Operation

When using the TOTAL ECLIPSE Controller with the optional Flush Manifold, water flow is sensed whenever the Controller calls for water flush. If no flow is sensed, or water flow falls below .65 GPM, an optional flow switch on the flush manifold causes all pumps to shut down. This provides a safety interlock in the event of low water flow or other water flush system failures. Refer to the Flush Manifold Installation & Operation Manual for more information regarding the Flush Manifold option.

**NOTE:** A flush jumper is present at the flush connector on the pumpstand. For flush operation, remove this jumper and connect the Flush Manifold Interface Cable in its place. (Retain the flush jumper for possible future use.) Pumps will not run without either the flush jumper or a functioning Flush Manifold connected. On an 8-Pump P.I., the Flush/Non-Flush Selection Jumper must be in the Flush position for flush operation. (See Figure 11, page 31 "Pumpstand Pump Interface (P.I.) Board Examples.")

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### Troubleshooting Guide

The most important first step in troubleshooting the dispensing system is to confirm the failure or symptom that was reported.

| SYMPTOM | OBSERVATION / CHECK | CAUSE | CURE |
|---|---|---|---|
| Dead, no display | 1. No power to unit.<br>2. No power to PI PCB.<br>3. Power OK, no Controller display. | 1. No power at source.<br>2. Tripped or defective circuit breaker.<br>3. Defective PI PCB, J1 Cable, or Controller. | 1. Restore Power.<br>2. Reset, or replace, circuit breaker.<br>3. Substitute components, one at a time. |
| No pumps run on Prime or on signal | 1. Check flush connector.<br>2. Check J1 Cable connections. | 1. No contact closure at flush connector.<br>2. Calibration not performed.<br>3. Damaged J1 Cable.<br>4. Defective PI PCB, J1 Cable, or Controller. | 1. Reconnect Flush Jumper (non-flush) or troubleshoot flush system flow switch.<br>2. Replace J1 Cable.<br>3. Substitute components, one at a time. |
| Some (not all) pumps do not run on Prime or on signal. | 1. Check motor wire connections.<br>2. Check J1 Cable connections. | 1. Loose motor wire connection.<br>2. Calibration not performed.<br>3. Damaged J1 Cable.<br>4. Defective PI PCB, J1 Cable, or Controller. | 1. Reconnect loose motor wire connection.<br>2. Calibrate Pumps.<br>3. Replace J1 Cable.<br>4. Substitute components, one at a time. |
| One or more pumps do not run on signal, but all pumps prime OK. | 1. Confirm Pump Calibration.<br>2. Is there a delay time on a pump?<br>3. Confirm supply signal is at Machine Interface (observe LED and/or measure with meter).<br>4. If Pump Interlock is on, is this the first signal set for this pump?<br>5. Check J2 Cable; check components.<br>6. Check pump amounts. | 1. Pump(s) not calibrated.<br>2. Delay time preventing pump from running or placing pump in queue.<br>3. Washer not sending signal, or signal wire loose.<br>4. Pump Interlock only allows dispenser to recognize first signal for each pump in a load.<br>5. Damaged or defective Machine Interface, J2 Cable, or Controller.<br>6. Zero amount programmed. | 1. Calibrate pump(s).<br>2. Reprogram pump delay times as described in Section “Program Formulas” on page 36.<br>3. Repair washer, reprogram washer, reconnect signal wire(s).<br>4. Reset Controller (turn power off, then (on).<br>5. Replace J2 Cable, substitute components, one at a time.<br>6. Test run pump amounts with ▲ **Up Arrow** key in “Program Formulas” menu in Program Mode. |
| Not counting loads. | 1. Check that the “Count Pump” runs. (Count Pump = highest pump # in a formula with a non-zero amount programmed.)<br>2. Check formula programming. | 1. “Count Pump” not running at all.<br>2. All Count Pump Amounts programmed are not all signaled to run. | 1. Troubleshoot per above.<br>2. Reprogram washer supply signals and/or dispenser Controller formulas to ensure that all Count Pump amounts run. |

## Load Count or Pump Run Errors

Some load count or pump run errors can be avoided by ensuring that (1) each wash formula has a load count pump set to be the last pump run within that formula and (2) the washer has completed the cycle and all pump amounts have been dispensed. We suggest that you use the diagnostic capabilities of the "Pump Run Counts" as a basis on which to reconstruct a history of machine or operator problems that may explain poor results, excessive costs, or both.

**Additional Data Logging Factors:** The dispenser "formula cycle" begins upon the first pump trigger and ends when the count pump dispenses its last programmed amount, or when the dispenser operation is interrupted.

If an Installer Password is input while a formula is running, the formula is aborted, the load is recorded as an incomplete load and the formula must be restarted upon exiting the Installer Menus.

Synchronization of the dispenser controller to washer cycles is critical. Ensure that the load count pump assignment is correct for all wash formulas to assist in maintaining this synchronization.

The Cycle Timer begins upon the first pump trigger in a load. This timer will reset the controller in the event that no count pump is run.

### Load Counts Low

If load counts seem low, confirm the number of times the count pump ran vs. other pumps in the formula to see if the washer trigger signal is inconsistent or if the machine operator may be short cycling the washer.

### Load Counts High

Confirm the number of times that the count pump ran by checking the washer trigger signal for the count pump.

## Ordering Information — Controller and Accessories

| Description | Part Number |
|---|---|
| Total Eclipse PRO Controller (Grey/Teal) | 01=09140-00 |
| Total Eclipse PRO Controller (Black/Red) | 01-09150-00 |
| Wall Mounting Bracket Kit (Grey) | 13-08462-00 |
| Wall Mounting Bracket Kit (Black) | 13-08916-00 |
| Machine Interface Module with J2 Cable, 7.5 ft. (2.3 meter) (Black) | 03-03609-02 |
| Machine Interface Module with J2 Cable, 7.5 ft. (2.3 meter) (Grey) | 03-08771-02 |
| J1 Cable, 7.5 foot (2.3 meter) | 13-05516-075 |
| J1 Cable, 15 foot (4.6 meter) | 13-05516-150 |
| J1 Cable, 30 foot (9.2 meter) | 13-05516-300 |
| J1 Cable, 7.5 foot (2.3 meter) | 13-07492-075 |
| Telco Cable w/ Coupler, Kit, 15 foot (4.6 meter) | 13-03312-15 |
| Telco Cable w/ Coupler, Kit, 30 foot (9.2 meter) | 13-03312-30 |

## TOTAL ECLIPSE Controller Specifications*

| | |
|---|---|
| **Dimensions** | |
| Size | 5.2" W x 4.50" H x 2.5" D (13.2 cm W x 11.4 cm H x 6.4 cm D) |
| Weight | 0.65 lb. (0.30 kg) |
| **Power Requirements** | |
| Power Rating | SELV., Power source is pumpstand. |
| **General** | |
| Pump Capacity | 99.99 oz. (2999 ml.) 8 pump (with 3 amount settings per pump) maximum |
| Data Input Field | 15 characters maximum (letters A-Z, numbers 0-9, hyphen [-], underscore [_] and space) |
| **Environmental** | |
| IP Rating | 44 |
| Pollution Category | 2 |
| Installation Category | II |
| Temperature | 10° to 49° C (50° to 120° F) maximum |
| Humidity | 95% relative humidity maximum |
| Indoor Installation | Approved for indoor use only. Must not be installed outdoors. |
| Altitude | Install at or below 6.500 ft. (2000 M) maximum |

*All specifications subject to change without notice.

## Limited Warranty

SELLER warrants solely to BUYER the Products will be free from defects in material and workmanship under normal use and service for a period of one year from the date of completion of manufacture. This limited warranty does not apply to (a) hoses; (b) and products that have a normal life shorter than one year; or (c) failure in performance or damage caused by chemicals, abrasive materials, corrosion, lightning, improper voltage supply, physical abuse, mishandling or misapplication. In the event the Products are altered or repaired by BUYER without SELLER'S prior written approval, all warranties will be void.

NO OTHER WARRANTY, ORAL, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, IS MADE FOR THESE PRODUCTS, AND ALL OTHER WARRANTIES ARE HEREBY EXPRESSLY EXCLUDED.

SELLER'S sole obligation under this warranty will be, at SELLER'S option, to repair or replace F. O. B. SELLER'S facility in Cincinnati, Ohio any Products found to be other than as warranted.

## Limitation of Liability

SELLERS WARRANTY OBLIGATIONS AND BUYERS REMEDIES ARE SOLELY AND EXCLUSIVELY AS STATED HEREIN. SELLER SHALL HAVE NO OTHER LIABILITY, DIRECT OR INDIRECT, OF ANY KIND INCLUDING LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER CLAIMS FOR DAMAGE OR LOSS RESULTING FROM ANY CAUSE WHATSOEVER, WHETHER BASED ON NEGLIGENCE, STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY.

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Acronyms & Abbreviations
.LNG=Total Eclipse Controller Language File ..... 8, 45
.PROPERTIES=Formula Editor Language File .... 8, 45
.SUP=Setup File of Settings and Formulas ... 8, 45, 52
AFS=Auto Formula Select ..... 2, 6, 8, 20, 29
CALIB=Calibration ..... 8, 23
E1=Event 1 ..... 8, 28
F01=Formula 1 .....4, 8, 18, 20, 35-37, 51
FAT32=USB flash drive format ..... 8, 39
G1=Group 1 ..... 8, 29
GPM=Gallons per Minute ..... 2, 8
ID=Software Identifying Number ..... 8, 34
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MGR=Manager .....8, 19, 27, 31-32
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